

Board

Tuesday 22 September 2009 - following the Annual General Meeting

Meeting to be held at YHN House, Benton Park Road, Newcastle upon Tyne.

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AGENDA

1. **Chair's Welcome, Introductions, Apologies**
2. **Reminder to switch off mobile phones**
3. **Declarations of Interest**
4. **Items which Board Members wish to raise, not elsewhere on the Agenda**
5. **Election of Vice Chairs**
The Director of Finance & Resources & Company Secretary will announce the results of the ballot for the positions of Vice Chair

REPORTS FOR APPROVAL/DISCUSSION

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6. **Minutes of Board held on 28 July 2009** **1**
7. **Concierge Service Review** **12**
Report by Director of Tenancy Services – to be accompanied by a PowerPoint presentation at the meeting
8. **YHN Business Strategy: Stepping up – improving on excellence in challenging times** **69**
Report by Chief Executive. **Please note** that the Strategy is attached separately.
9. **Committee Membership** **72**
Report by the Chair

REPORTS FOR INFORMATION

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10. **Items for Information:** **104**
 - (i) Delegated Decisions 17 July – 11 September 2009 **105**
 - (ii) Petitions Monitoring **107**
 - (iii) Minutes for Information: **108**
 - Finance Committee held on 16 July 2009
 - Governance and Personnel Committee held on 2 June and 4 August 2009

11. Board Calendar and Forward Plan

5 October at 1.30 pm Board invited to meet members of the Living in Flats Group at Newcastle Tenants Federation offices.

3 November at 5.00 pm Board Meeting

Draft agenda:

- YHN and HRA Medium Term Plan Update
- Progress on the LVT recommendations
- Investment Decisions
- Fire Safety
- Palatine Update
- Confidential: Newcastle Tenants Federation Business Plan

16 November (half day pm) Board Training: Equality and Diversity

12. Exclusion of press and public

CONFIDENTIAL REPORTS

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