



Feedback to customers

November 2007

This information is about our lettings service. If you need this in your language or a different language phone

☎ 0191 278 8633

Bengali

এই তথ্য হল আমাদের লেটিং সার্ভিস(ভাড়া বিষয়ক) সম্বন্ধে। এই তথ্য যদি <বাংলায়> অথবা অন্য কোন ভাষায় প্রয়োজন হয় তাহলে এই নাম্বারে ফোন করুন- ০১৯১ ২৭৮ ৮৬৩৩

Chinese

这是有关我们的出租服务的信息。如果您需要此信息的普通话版本或其它语言版本，请致电 0191 278 8633 索取。

Farsi

این اطلاعات در مورد بخش اجاره املاک است. در صورت نیاز به این اطلاعات به زبان فارسی یا زبان های دیگر با شماره تلفن ۰۱۹۱۲۷۸۸۶۳۳ تماس بگیرید.

French

Ces informations concernent notre service de location. Si vous avez besoin de ces informations en français ou dans une autre langue, téléphonez au : 0191 278 8633.

Kurdish

ئەم زانیاریانە سەبارەت بە خزمەتەکانی کرێی ئێمەیه. ئەگەر حەزتان لە وەرگرتنی ئەم زانیاریانە بە زمانی کوردی یا ھەر زمانێکی دیكە ھەبە بە ژمارە تیلیفۆنی 0191 278 8633 پێوەندی بگرن.

Portuguese

Esta informação refere-se ao serviço de arrendamento. Se precisar desta informação em <português> ou noutra língua, queira ligar para o 0191 278 8633.

Russian

Информация о наших услугах сдачи жилья в наем. Если Вы нуждаетесь в этой информации <на русском> или другом языке звоните по тел. 0191 278 8633.

Spanish

Ésta es información sobre nuestro servicio de adjudicación. Si necesita esta información en español o en otro idioma, llame al 0191 278 8633.

In this report you can find information about the homes we have let this month. This will help you decide which area you will be successful when finding a home.

You can see where the homes are we have let. You can also see why each home has been let. This is usually based on how long someone has lived in their previous home. Some homes are let to people with priority status or are Housing Management Lets.

Priority status is given to customers who are in urgent and immediate need to move. A Housing Management Let is given for exceptional reasons. An example of this is where we need a property in an emergency. Properties used for Housing Management Lets are usually properties that are always available.

If you need help to understand this report or would like a copy of Newcastle City Council's Lettings Policy, please contact staff in your local Community Housing Offices or the Your choice homes Property Shop.

Available properties are advertised each week in the Evening Chronicle, local Community Housing Offices, the Your choice homes Property Shop and many other locations across the City.

If you qualify to join the scheme you can express an interest in up to three homes each week. If you do not hear from us within six days of the closing date for a home you have not been successful. Please try again!

This month we and our partners have let **216** homes. Of which, we have let **126** homes (58%) to customers on their length of residency, we have let **64** homes (30%) to customers with priority status and **26** homes (12%) were Housing Management Lets.

Total number of homes let this month by type:

- Bungalow **8**
- Flat **133**
- House **70**
- Maisonette **5**

Total number of homes let this month by number of bedrooms:

- One bedroom **86**
- Two bedrooms **76**
- Three bedrooms **51**
- Four bedrooms **2**
- Five Bedrooms **1**

This month we received **8696** expressions of interest. This is an average of **46** for each home we have advertised.

In November the following percentage of lets were made to customers living within the same area.

- Inner West area **72%**
- Outer West & North area **62%**
- East area **64%**

In November the following percentage of lets were made to customers living within the same area.

- **Inner West area**
 - Flats **58%**
 - Houses **85%**
 - Maisonettes **100%**
- **Outer West & North area**
 - Bungalows **86%**
 - Flats **72%**
 - Houses **37%**
- **East area**
 - Bungalows **100%**
 - Flats **47%**
 - Houses **61%**

Feedback from Avison Street Community Housing Office

This month we have let **11** properties. Of which, **2** homes were let to customers with priority status and **1** homes were Housing Management Lets.

Total number of homes let in November by type:

- Flat **9**
- House **2**

Total number of homes let in November by number of bedrooms:

- One bedroom **3**
- Two bedrooms **6**
- Three bedrooms **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
05/11/2007	Flat	1			Yes
12/11/2007	Flat	1	01/02/2007		
12/11/2007	Flat	1	09/09/1974		
19/11/2007	Flat	2	20/10/2004		
12/11/2007	Flat	2	08/09/1990		
19/11/2007	Flat	2	28/02/2002		
05/11/2007	Flat	2	05/05/2003		
05/11/2007	Flat	2	26/06/2004		
26/11/2007	Flat	2	29/11/2006		
19/11/2007	House	3		Yes	
12/11/2007	House	3		Yes	

This month we received **423** expressions of interest. This is an average of **42** for each home we have advertised.

For a customer to be successful in securing a family style home in the Avison Street area in November they needed to hold priority status.

Feedback from Blakelaw Community Housing Office

This month we have let **11** homes. Of which, **5** homes have been let to customers with priority status and **1** home was let to a Housing Management Let.

Total number of homes let in November by type:

- Bungalow **2**
- Flat **1**
- House **8**

Total number of homes let in November by type:

- One bedroom **3**
- Two bedrooms **2**
- Three bedrooms **5**
- Four bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
05/11/2007	Bungalow	1		Yes	
26/11/2007	Bungalow	1		Yes	
12/11/2007	Flat	1	17/02/2006		
19/11/2007	House	2		Yes	
05/11/2007	House	2		Yes	
05/11/2007	House	3	08/09/2003		
26/11/2007	House	3	29/09/2003		
05/11/2007	House	3	07/07/2005		
12/11/2007	House	3		Yes	
12/11/2007	House	3	12/04/2001		
26/11/2007	House	4			Yes

This month we received **515** expressions of interest. This is an average of **52** for each home we have advertised.

For a customer to be successful in securing a family style home in the Blakelaw area in November they needed to hold priority status or have a length of residency of over **2** years.

Feedback from Byker Community Housing Office

This month we have let **14** homes. Of which, **3** homes were let to customers with priority status and **1** home was a Housing Management Let.

Total number of homes let in November by type:

- Flat **6**
- House **5**
- Maisonette **3**

Total number of homes in November by number of bedrooms:

- One bedroom **8**
- Two bedrooms **2**
- Three bedrooms **4**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
05/11/2007	Flat	1	26/09/2005		
12/11/2007	Flat	1	12/08/2002		
12/11/2007	Flat	1		Yes	
12/11/2007	Flat	1	15/08/2005		
26/11/2007	Flat	1	29/10/2000		
26/11/2007	Flat	1	08/05/2006		
12/11/2007	House	2	14/10/2004		
19/11/2007	House	3	01/05/2002		
26/11/2007	House	3		Yes	
26/11/2007	House	3	11/09/2006		
26/11/2007	House	3	22/03/2004		
19/11/2007	Maisonette	1	02/05/2006		
26/11/2007	Maisonette	1			Yes
19/11/2007	Maisonette	2		Yes	

This month we received **246** expressions of interest. This is an average of **19** for each home we have advertised.

For a customer to be successful in securing a family style home in the Byker area in November they needed to hold priority status or have a length of residency of over **3** years.

Feedback from Cruddas Park Community Housing Office

This month we have let **8** homes. Of which, **2** homes were Housing Management Lets.

Total number of homes let since in November by type:

- Flat **5**
- House **2**
- Maisonette **1**

Total number of homes in November by number of bedrooms:

- One bedroom **3**
- Two bedrooms **3**
- Three bedrooms **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
26/11/2007	Flat	1	12/04/1971		
12/11/2007	Flat	1	19/06/2007		
19/11/2007	Flat	2	11/07/1988		
26/11/2007	Flat	2	05/12/2005		
05/11/2007	Flat	2	30/07/2007		
26/11/2007	House	3			Yes
12/11/2007	House	3			Yes
12/11/2007	Maisonette	1	23/01/1990		

This month we received **112** expressions of interest. This is an average of **19** for each home we have advertised.

For a customer to be successful in securing a family style home in the Cruddas Park area in November they needed to hold priority status

Feedback from Elswick Community Housing Office

This month we have let **2** homes. Of which, **1** was let to a Housing Management Let.

Total number of homes let in November by type:

- Flat **2**

Total number of homes let in November by type:

- One bedroom **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
05/11/2007	Flat	1			Yes
19/11/2007	Flat	1	26/09/1994		

This month we received **43** expressions of interest for the one home we advertised.

Feedback from Fenham Community Housing Office

This month we let **8** homes. Of which, **3** homes were let to customers with priority status and **1** home was let to a customer with priority status.

Total number of homes let in November by type:

- Flat **6**
- House **1**
- Maisonette **1**

Total number of homes in November by number of bedrooms:

- One bedroom **1**
- Two bedrooms **5**
- Three bedrooms **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
26/11/2007	Flat	1	07/10/1985		
19/11/2007	Flat	2		Yes	
19/11/2007	Flat	2			Yes
26/11/2007	Flat	2	01/05/1994		
26/11/2007	Flat	2	10/04/1999		
26/11/2007	Flat	2		Yes	
12/11/2007	House	3		Yes	
19/11/2007	Maisonette	3	27/09/2004		

This month we received **439** expressions of interest. This is an average of **63** for each home we have advertised.

For a customer to be successful in securing a family style home in the Fenham area in November they needed to hold priority status or have a length of residency of over **3** years.

Feedback from Gosforth Community Housing Office

This month we have let **13** homes. Of which, **7** homes have been let to customers with priority status and **1** home was a Housing Management let.

Total number of homes let in November by type:

- Bungalow **1**
- Flat **8**
- House **4**

Total number of homes in November by number of bedrooms:

- One bedroom **4**
- Two bedrooms **6**
- Three bedrooms **3**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
19/11/2007	Bungalow	1	27/05/2002		
05/11/2007	Flat	1	08/03/2002		
19/11/2007	Flat	1		Yes	
26/11/2007	Flat	1			Yes
05/11/2007	Flat	2		Yes	
05/11/2007	Flat	2		Yes	
12/11/2007	Flat	2	12/08/2002		
12/11/2007	Flat	2		Yes	
26/11/2007	Flat	2		Yes	
12/11/2007	House	2	19/08/1996		
26/11/2007	House	3	04/08/1997		
26/11/2007	House	3		Yes	
26/11/2007	House	3		Yes	

This month we received **1116** expressions of interest. This is an average of **93** for each home we advertised.

For a customer to be successful in securing a home in the Gosforth area in November they needed to hold priority status or have a length of residency of over **10** years.

Feedback from Newbiggin Hall Community Housing Office

This month we have let **12** homes. Of which, **3** homes have been let to customers with priority status and **5** homes have been let to Housing Management Lets.

Total number of homes let in November by type:

- Bungalow **1**
- Flat **4**
- House **7**

Total number of homes in November by number of bedrooms:

- One bedroom **1**
- Two bedrooms **3**
- Three bedrooms **7**
- Four Bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
05/11/2007	Bungalow	1	20/12/1976		
26/11/2007	Flat	2		Yes	
26/11/2007	Flat	2		Yes	
26/11/2007	Flat	2			Yes
12/11/2007	Flat	3	29/07/2007		
19/11/2007	House	3		Yes	
19/11/2007	House	3	27/01/1999		
26/11/2007	House	3			Yes
26/11/2007	House	3			Yes
26/11/2007	House	3			Yes
26/11/2007	House	3			Yes
26/11/2007	House	4	10/05/2002		

This month we received **271** expressions of interest. This is an average of **39** for each home we have advertised.

Feedback from Newburn Community Housing Office

This month we have let **6** homes. Of which, **3** homes have been let to customers with priority status.

Total number of homes let in November by type:

- Flat **1**
- House **5**

Total number of homes in November by number of bedrooms:

- Two bedrooms **1**
- Three bedrooms **5**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
19/11/2007	Flat	2	31/03/2002		
12/11/2007	House	3	12/05/1997		
12/11/2007	House	3		Yes	
19/11/2007	House	3	03/02/1997		
26/11/2007	House	3		Yes	
26/11/2007	House	3		Yes	

This month we received **573** expressions of interest. This is an average of **96** for each home we have advertised.

Generally for customers to be successful in securing a family style home in the Newburn area in November they needed to hold priority status or have a length of residency of over **10 ½** years.

Feedback from North Benwell Community Housing Office

This month we let **15** homes. Of which, **5** homes have been let to customers with priority status and **1** homes were Housing Management Lets.

Total number of homes let in by type:

- Flat **11**
- House **4**

Total number of homes let in by number of bedrooms:

- One bedroom **6**
- Two bedrooms **6**
- Three bedrooms **2**
- Five bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
05/11/2007	Flat	1	01/07/1994		
26/11/2007	Flat	1	19/11/2003		
05/11/2007	Flat	1	20/12/2003		
19/11/2007	Flat	1	29/03/2004		
19/11/2007	Flat	1		Yes	
19/11/2007	Flat	1		Yes	
05/11/2007	Flat	2			Yes
05/11/2007	Flat	2	28/06/2006		
19/11/2007	Flat	2		Yes	
19/11/2007	Flat	2		Yes	
26/11/2007	Flat	2		Yes	
19/11/2007	House	2	31/07/2000		
12/11/2007	House	3	02/08/2006		
26/11/2007	House	3	15/11/2004		
26/11/2007	House	5	01/03/1999		

This month we received **434** expressions of interest. This is an average of **31** for each home we have advertised.

Feedback from North Kenton Community Housing Office

This month we have let **10** homes. Of which, **4** homes have been let to customers with priority status.

Total number of homes let in November by type:

- Bungalow **1**
- Flat **6**
- House **3**

Total number of homes in by November number of bedrooms:

- One bedroom **5**
- Two bedrooms **2**
- Three bedrooms **3**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
19/11/2007	Bungalow	1	16/11/1992		
05/11/2007	Flat	1	23/09/2004		
05/11/2007	Flat	1	06/03/2006		
19/11/2007	Flat	1		Yes	
19/11/2007	Flat	1	01/12/1996		
19/11/2007	Flat	2	23/12/1996		
26/11/2007	Flat	2	10/04/2006		
05/11/2007	House	3		Yes	
12/11/2007	House	3		Yes	
26/11/2007	House	3		Yes	

This month we received **478** expressions of interest. This is an average of **48** for each home we have advertised.

For customers to be successful in securing a family style home in the North Kenton area in November they needed to hold priority status.

Feedback from St Anthony's Community Housing Office

This month we have let **9** homes. Of which, **5** homes have been let to customers with priority status and **1** home was a Housing Management Let.

Total number of homes let in by type:

- Bungalow **1**
- Flat **1**
- House **7**

Total number of homes in by number of bedrooms:

- One bedroom **1**
- Two bedrooms **6**
- Three bedrooms **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
05/11/2007	Bungalow	1	27/09/2004		
19/11/2007	Flat	2			Yes
05/11/2007	House	2		Yes	
12/11/2007	House	2		Yes	
19/11/2007	House	2		Yes	
05/11/2007	House	2	31/10/2001		
26/11/2007	House	2		Yes	
19/11/2007	House	3		Yes	
12/11/2007	House	3	03/09/1997		

This month we received **667** expressions of interest. This is an average of **83** for each home we have advertised.

For a customer to be successful in securing a family style home in the St. Anthony's area in November they needed to hold priority status or have a length of residency of over **6** years.

Feedback from Scotswood Community Housing Office

This month we have let **5** homes. Of which, **2** homes were let to customers with priority status.

Total number of homes let in by type:

- Flat **1**
- House **4**

Total number of homes in by number of bedrooms:

- Two bedrooms **5**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
12/11/2007	Flat	2		Yes	
19/11/2007	House	2	09/04/2001		
12/11/2007	House	2	23/08/2001		
19/11/2007	House	2	05/07/2003		
26/11/2007	House	2		Yes	

This month we received **179** expressions of interest. This is an average of **36** in the one property we advertised.

For a customer to be successful in securing a family style home in the Scotswood area in November they needed to hold priority status or have a length of residency of over **4** years.

Feedback from Shieldfield Community Housing Office

This month we have let **13** homes. Of which, **7** homes were to customers with priority status and **2** homes were Housing Management Lets.

Total number of homes let in by type:

- Flat **13**

Total number of homes in by number of bedrooms:

- One bedroom **4**
- Two bedrooms **9**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
12/11/2007	Flat	1	08/03/1993		
05/11/2007	Flat	1		Yes	
12/11/2007	Flat	1			Yes
19/11/2007	Flat	1	23/10/2005		
19/11/2007	Flat	2		Yes	
05/11/2007	Flat	2		Yes	
05/11/2007	Flat	2	15/10/1990		
05/11/2007	Flat	2		Yes	
05/11/2007	Flat	2			Yes
12/11/2007	Flat	2		Yes	
05/11/2007	Flat	2	13/04/2004		
05/11/2007	Flat	2		Yes	
19/11/2007	Flat	2		Yes	

This month we received **799** expressions of interest. This is an average of **80** for each home we have advertised.

Feedback from Walker Community Housing Office

This month we have let **32** homes. Of which, **2** homes have been let to customers with priority status and **8** homes were Housing Management Lets.

Total number of homes let in by type:

- Flat **21**
- House **11**

Total number of homes in by number of bedrooms:

- One bedroom **14**
- Two bedrooms **11**
- Three bedrooms **7**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
26/11/2007	Flat	1	01/04/2006		
12/11/2007	Flat	1	02/02/1976		Yes
19/11/2007	Flat	1		Yes	
05/11/2007	Flat	1	11/10/2005		
12/11/2007	Flat	1			Yes
26/11/2007	Flat	1	20/10/2006		
19/11/2007	Flat	1	12/12/2006		
19/11/2007	Flat	1	15/05/2007		
12/11/2007	Flat	1	05/07/2007		
19/11/2007	Flat	1	09/07/2007		
05/11/2007	Flat	1	27/07/2007		
12/11/2007	Flat	1	04/08/2007		
12/11/2007	Flat	1	10/08/2007		
05/11/2007	Flat	1	22/10/2007		
05/11/2007	Flat	2	28/07/2004		
26/11/2007	Flat	2	12/04/2006		
05/11/2007	Flat	2	26/06/2006		
05/11/2007	Flat	2	16/10/2006		
26/11/2007	Flat	2	13/03/2007		
05/11/2007	Flat	2	03/05/2007		
19/11/2007	Flat	2	03/09/2007		

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
12/11/2007	House	2			Yes
12/11/2007	House	2		Yes	
26/11/2007	House	2	12/08/2005		
26/11/2007	House	2	13/12/1999		
05/11/2007	House	3	22/07/2002		Yes
12/11/2007	House	3			Yes
19/11/2007	House	3	16/01/1995		
19/11/2007	House	3	01/04/2002		
19/11/2007	House	3			Yes
26/11/2007	House	3			Yes
26/11/2007	House	3			Yes

This month we received **518** expressions of interest. This is an average of **20** for each home we have advertised.

Feedback from West Denton Community Housing Office

This month we have let **12** homes. Of which, **7** homes have been let to customers with priority status.

Total number of homes let in November by type:

- Bungalow **1**
- Flat **9**
- House **2**

Total number of homes in November by number of bedrooms:

- One bedroom **7**
- Two bedrooms **3**
- Three bedrooms **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
26/11/2007	Bungalow	1		Yes	
19/11/2007	Flat	1	18/04/2001		
19/11/2007	Flat	1		Yes	
19/11/2007	Flat	1		Yes	
12/11/2007	Flat	1	04/08/2003		
12/11/2007	Flat	1	26/01/2005		
26/11/2007	Flat	1	07/06/2005		
19/11/2007	Flat	2		Yes	
05/11/2007	Flat	2		Yes	
12/11/2007	Flat	2	06/09/1999		
19/11/2007	House	3		Yes	
12/11/2007	House	3		Yes	

This month we received **733** expressions of interest. This is an average of **61** for each home we have advertised.

For a customer to be successful in securing a family style home in the West Denton area in November they needed to hold priority status.

Feedback from our Sheltered Housing Teams

This month our Sheltered Housing Teams have let **10** homes.

Number of homes lets by housing area:

West and North Office:

- Avison Street **1**
- Gosforth **1**
- Newburn **3**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
12/11/2007	Flat	1	12/02/2007		
26/11/2007	Flat	1		Yes	
12/11/2007	Flat	1	17/09/2001		
12/11/2007	Flat	1	01/01/1986		
19/11/2007	Flat	1	07/07/1986		

Inner East Office:

- Byker **3**
- Heaton **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
12/11/2007	Flat	1		Yes	
05/11/2007	Flat	1		Yes	
12/11/2007	Flat	1	21/03/2005		
12/11/2007	Flat	1	26/02/2007		

East Office:

- Walker **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
19/11/2007	Flat	1	12/02/1995		

This month we received **56** expressions of interest. This is an average of **6** for each home we have advertised.

Feedback from lettings made by our partner Housing Associations in is as follows:

Total number of homes let in November by type:

- Flat **21**
- House **4**

Total number of homes in November by number of bedrooms:

- One bedroom **15**
- Two bedrooms **5**
- Three bedrooms **5**

Start of Tenancy	House type	Area	Number of bedrooms	Date of residency	Yes	Landlord
05/11/2007	Flat	Walker	1	27/11/1998		Cheviot
19/11/2007	Flat	Shieldfield	1		HML	Home Group
05/11/2007	Flat	Benwell	1	20/08/2005		Home Group
05/11/2007	Flat	Byker	1	07/05/2005		Home Group
26/11/2007	Flat	Byker	1	31/08/2002		Home Group
19/11/2007	Flat	Byker	2	01/03/2007		Home Group
26/11/2007	Flat	Benwell	2	22/01/1998		Home Group
05/11/2007	House	Newburn	3		Yes	Home Group
12/11/2007	House	Avison St	3	17/11/2003		Home Group
12/11/2007	House	Walker	3	04/03/1991		Home Group
19/11/2007	Flat	Fenham	1	02/05/2004		NomadE5
05/11/2007	Flat	Heaton	1		Yes	NomadE5
26/11/2007	Flat	Shieldfield	1	01/12/2005		NomadE5
19/11/2007	Flat	Walker	1	07/06/2006		NomadE5
05/11/2007	Flat	West Denton	1	11/05/2007		NomadE5
12/11/2007	Flat	Avison St	1	23/11/1998		Places For People
05/11/2007	Flat	Avison St	1	26/08/2002		Places For People
19/11/2007	Flat	Avison St	2		Yes	Places For People
26/11/2007	Flat	Avison St	2	01/11/2006		Places For People

Start of Tenancy	House type	Area	Number of bedrooms	Date of residency	Yes	Landlord
19/11/2007	Flat	Byker	1	01/12/2004		Riverside NE
19/11/2007	Flat	Elswick	1	08/10/2006		Riverside NE
19/11/2007	Flat	Walker	1	17/08/1992		Riverside NE
12/11/2007	Flat	Byker	2	01/11/2003		Riverside NE
19/11/2007	House	Walker	3	17/10/2005		Riverside NE
19/11/2007	House	Walker	3	01/07/2004		Riverside NE

This month we received **1094** expressions of interest of these properties. This is an average of **46** for each home we have advertised.

Contact Details and Opening Times:

YHN Office Name	Address	Telephone Number	Fax Number
Avison Street	Avison Street (Off Stanhope Street) Arthur's Hill Newcastle upon Tyne NE4 5DX	0191 277 1300	0191 277 1299
Blakelaw	Sheriff Leas Springfield Road Blakelaw Newcastle upon Tyne NE5 3DS	0191 277 1000	0191 277 1011
Byker	45-47 Brinkburn Street Byker Newcastle upon Tyne NE6 1QN	0191 278 1555	0191 278 1533
Cruddas Park	Cruddas Park Shopping Centre Westmorland Road Newcastle upon Tyne NE4 7EN	0191 277 1066	0191 277 1088
Elswick (Satellite Office)	71 Mill Lane Elswick Newcastle upon Tyne NE4 6TB	0191 277 1111	0191 277 1121
Fenham	199/201 Two Ball Lonnen Fenham Newcastle upon Tyne NE4 9RS	0191 277 1200	0191 277 1211
Gosforth	Council Offices High Street Gosforth Newcastle upon Tyne NE3 1JL	0191 277 1166	0191 277 1177
Newbiggin Hall (Satellite Office)	1 Yetholm Place Newbiggin Hall Estate Newcastle upon Tyne NE5 4ED	0191 277 1400	0191 277 1388
Newburn	Council Offices Newburn Road Newburn Newcastle upon Tyne NE15 8QJ	0191 277 1133	0191 277 1144

North Benwell	68A Adelaide Terrace North Benwell Newcastle upon Tyne NE4 8BD	0191 277 1484	0191 277 1494
North Kenton	141-145 Banbury Road North Kenton Newcastle upon Tyne NE3 3SQ	0191 277 4360	0191 277 1242
Scotswood (Satellite Office)	468-470 Armstrong Road Scotswood Newcastle upon Tyne NE15 6BY	0191 277 1355	0191 277 1363
Shieldfield	Stoddart House Clarence Walk Shieldfield Newcastle upon Tyne NE2 1AB	0191 278 1566	0191 278 1570
St Anthony's	172/174 St Anthony's Road Walker Newcastle upon Tyne NE6 2ND	0191 278 1600	0191 278 1611
Walker	Walker Centre, Church Walk Walker Newcastle upon Tyne NE6 3BS	0191 278 8455	0191 278 8466
West Denton	West Denton Shopping Centre West Denton Newcastle upon Tyne NE5 2QZ	0191 277 7940	0191 277 7925
Sheltered Housing Teams	YHN House, Benton Park Road, Newcastle upon Tyne, NE7 7LX	278 8699	278 7755

Office Opening Times:

Monday - Friday
Wednesday

8.30 am - 4.30 pm
8.30 am - 3.00 pm

Satellite Offices Opening Times:

Monday - Friday

8.30 am - 12.30 pm

Surgery Opening Times:

Fawdon Shopping Centre,
Fawdon Park Road, NE3 2PE

Monday & Friday only – appointments available via
Gosforth Community Housing Office.

10.00 am – 12.00 pm

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