



Feedback to customers

June 2007

If you want this information in your language we will arrange an interpreter for you. This information is also available in large print, Braille and audio tape. We can also arrange for you to see a British Sign Language interpreter.

 278 8433

Bengali

এই তথ্য হল আমাদের লেটিং সার্ভিস(ভাড়া বিষয়ক) সম্বন্ধে। এই তথ্য যদি <বাংলায়> অথবা অন্য কোন ভাষায় প্রয়োজন হয় তাহলে এই নাম্বারে ফোন করুন- ০১৯১ ২৭৮ ৮৬৩৩

Chinese

这是有关我们的出租服务的信息。如果您需要此信息的普通话版本或其它语言版本，请致电 0191 278 8633 索取。

Farsi

این اطلاعات در مورد بخش اجاره املاک است. در صورت نیاز به این اطلاعات به زبان فارسی یا زبان‌های دیگر با شماره تلفن ۰۱۹۱۲۷۸۸۶۳۳ تماس بگیرید.

French

Ces informations concernent notre service de location. Si vous avez besoin de ces informations en français ou dans une autre langue, téléphonez au : 0191 278 8633.

Kurdish

ئەم زانیاریانە سەبارەت بە خزمەتەکانی کرێی ئێمە. ئەگەر حەزتان لە وەرگرتنی ئەم زانیاریانە بە زمانی کوردی یا هەر زمانێکی دیكە هەبە بە ژمارە تەلەفۆنی 0191 278 8633 پێوەندی بگرن.

Portuguese

Esta informação refere-se ao serviço de arrendamento. Se precisar desta informação em <português> ou noutra língua, queira ligar para o 0191 278 8633.

Russian

Информация о наших услугах сдачи жилья в наем. Если Вы нуждаетесь в этой информации <на русском> или другом языке звоните по тел. 0191 278 8633.

Spanish

Ésta es información sobre nuestro servicio de adjudicación. Si necesita esta información en español o en otro idioma, llame al 0191 278 8633.

In this report you can find information about the homes we have let this month. This will help you decide which area you will be successful when finding a home.

You can see where the homes are we have let. You can also see why each home has been let. This is usually based on how long someone has lived in their previous home. Some homes are let to people with priority status or are Housing Management Lets.

Priority status is given to customers who are in urgent and immediate need to move. A Housing Management Let is given for exceptional reasons. An example of this is where we need a property in an emergency. Properties used for Housing Management Lets are usually properties that are always available.

If you need help to understand this report or would like a copy of Newcastle City Council's Lettings Policy, please contact staff in your local Community Housing Offices or the Your choice homes Property Shop.

Available properties are advertised each week in the Evening Chronicle, local Community Housing Offices, the Your choice homes Property Shop and many other locations across the City.

If you qualify to join the scheme you can express an interest in up to three homes each week. If you do not hear from us within six days of the closing date for a home you have not been successful. Please try again!

This month we and our partners have let **223** homes. Of which, we have let **117** homes (52%) to customers on their length of residency, we have let **71** homes (32%) to customers with priority status and **35** homes (14%) were Housing Management Lets.

Total number of homes let this month by type:

- Bungalow **8**
- Flat **128**
- House **82**
- Maisonette **5**

Total number of homes let this month by number of bedrooms:

- One bedroom **75**
- Two bedrooms **89**
- Three bedrooms **54**
- Four bedrooms **4**
- Five bedrooms **1**

This month we received **8140** expressions of interest. This is an average of **44** for each home we have advertised.

In June the following percentage of lets were made to customers living within the same area.

- Inner West area **67%**
- Outer West & North area **64%**
- East area **65%**

Feedback from Avison Street Community Housing Office

This month we have let **21** properties. Of which, **6** homes were let to customers with priority status and **3** homes were Housing Management Lets.

Total number of homes let in June by type:

- Flat **18**
- House **3**

Total number of homes let in June by number of bedrooms:

- One bedroom **10**
- Two bedrooms **9**
- Three bedrooms **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	Flat	1		Yes	
25/06/2007	Flat	1	01/09/2002		
04/06/2007	Flat	1		Yes	
04/06/2007	Flat	1	04/04/2001		
04/06/2007	Flat	1	14/09/2002		
11/06/2007	Flat	1	23/06/1994		
11/06/2007	Flat	1		Yes	
11/06/2007	Flat	1	01/04/2004		
18/06/2007	Flat	1	29/11/2002		
25/06/2007	Flat	1		Yes	
11/06/2007	Flat	2	08/08/2004		
11/06/2007	Flat	2		Yes	
11/06/2007	Flat	2		Yes	
18/06/2007	Flat	2	20/10/2004		
18/06/2007	Flat	2	01/03/2004		
18/06/2007	Flat	2	13/02/2007		
25/06/2007	Flat	2	12/04/2005		
04/06/2007	Flat	3	30/05/1986		
04/06/2007	House	2			Yes
11/06/2007	House	2			Yes
04/06/2007	House	3			Yes

This month we received **794** expressions of interest. This is an average of **44** for each home we have advertised.

Feedback from Blakelaw / Cowgate Community Housing Office

This month we have let **15** homes. Of which, **10** homes have been let to customers with priority status and **3** were Housing Management Lets.

Total number of homes let in June by type:

- Bungalow **2**
- Flat **2**
- House **11**

Total number of homes let in June by type:

- One bedroom **3**
- Two bedrooms **4**
- Three bedrooms **4**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	Bungalow	1			Yes
04/06/2007	Bungalow	1	30/06/1989		
11/06/2007	Flat	1		Yes	
04/06/2007	Flat	2		Yes	
04/06/2007	House	2		Yes	
04/06/2007	House	2			Yes
11/06/2007	House	2		Yes	
25/06/2007	House	2	30/06/2005		
25/06/2007	House	2		Yes	
04/06/2007	House	3		Yes	
04/06/2007	House	3		Yes	
11/06/2007	House	3			Yes
25/06/2007	House	3		Yes	
04/06/2007	House	3		Yes	
18/06/2007	House	3		Yes	

This month we received **424** expressions of interest. This is an average of **52** for each home we have advertised.

Feedback from Byker Community Housing Office

This month we have let **15** homes. Of which, **1** home has been let to a customer with priority status and **4** homes were Housing Management Lets.

Total number of homes let in June by type:

- Flat **7**
- House **4**
- Maisonette **4**

Total number of homes in June by number of bedrooms:

- One bedroom **5**
- Two bedrooms **7**
- Three bedrooms **2**
- Four bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	Flat	1			Yes
04/06/2007	Flat	1			Yes
25/06/2007	Flat	1	25/01/2007		
25/06/2007	Flat	1	07/04/2003		
04/06/2007	Flat	2			Yes
18/06/2007	Flat	2	27/05/2002		
11/06/2007	Flat	2	03/11/2005		
25/06/2007	House	2	24/10/2005		
25/06/2007	House	2	05/09/2005		Yes
04/06/2007	House	3		Yes	
25/06/2007	House	3	12/02/2007		
04/06/2007	Maisonette	1	11/08/2004		
25/06/2007	Maisonette	2	10/02/2003		
18/06/2007	Maisonette	2	16/05/2005		
25/06/2007	Maisonette	4	17/05/2004		

This month we received **233** expressions of interest. This is an average of **21** for each home we have advertised.

Feedback from Cruddas Park Community Housing Office

This month we have let **15** homes. Of which, **2** homes have been let to customers with priority status and **5** homes were Housing Management Lets.

Total number of homes let since in June by type:

- Flat **11**
- House **4**

Total number of homes in June by number of bedrooms:

- One bedroom **4**
- Two bedrooms **8**
- Three bedrooms **3**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	Flat	1	13/02/2004		
04/06/2007	Flat	1			Yes
11/06/2007	Flat	1			Yes
18/06/2007	Flat	1	20/02/2007		
18/06/2007	Flat	2	22/03/2004		
04/06/2007	Flat	2			Yes
11/06/2007	Flat	2	24/05/2002		
11/06/2007	Flat	2			Yes
18/06/2007	Flat	2			Yes
25/06/2007	Flat	2	22/10/1984		
25/06/2007	Flat	2		Yes	
11/06/2007	House	2		Yes	
04/06/2007	House	3	24/03/2003		
04/06/2007	House	3	15/08/2005		
18/06/2007	House	3	12/02/2007		

This month we received **188** expressions of interest. This is an average of **31** for each home we have advertised.

Feedback from Elswick Community Housing Office

This month we have let **6** homes. Of which, **1** home has been let to a customer with priority status.

Total number of homes let in June by type:

- Flat **5**
- House **1**

Total number of homes let in June by type:

- One bedroom **5**
- Five bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
18/06/2007	Flat	1	04/02/2000		
18/06/2007	Flat	1	24/09/2003		
18/06/2007	Flat	1		Yes	
25/06/2007	Flat	1	14/03/2001		
25/06/2007	Flat	1	28/11/2003		
11/06/2007	House	5	11/07/1988		

This month we received **331** expressions of interest. This is an average of **55** for each home we have advertised.

Feedback from Fenham Community Housing Office

This month we let **13** homes. Of which, **8** homes have been let to customers with priority status and **2** homes were Housing Management Lets.

Total number of homes let in June by type:

- Flat **4**
- House **9**

Total number of homes in June by number of bedrooms:

- One bedroom **1**
- Two bedrooms **9**
- Three bedrooms **3**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
18/06/2007	Flat	1	14/09/2000		
04/06/2007	Flat	2			Yes
11/06/2007	House	2	01/12/2000		
18/06/2007	House	2	14/01/1985		
04/06/2007	House	2			Yes
04/06/2007	House	2		Yes	
11/06/2007	House	2		Yes	
18/06/2007	House	2		Yes	
18/06/2007	House	2		Yes	
25/06/2007	House	2		Yes	
04/06/2007	House	3		Yes	
25/06/2007	House	3		Yes	
25/06/2007	House	3		Yes	

This month we received **1228** expressions of interest. This is an average of **112** for each home we have advertised.

Generally for a customer to be successful in securing a family style home in the Fenham area in June they needed to hold priority status or have a length of residency of over **6** years.

Feedback from Gosforth Community Housing Office

This month we have let **8** homes. Of which, **4** homes have been let to customers with priority status and **3** home was a Housing Management let.

Total number of homes let in June by type:

- Flat **4**
- House **4**

Total number of homes in June by number of bedrooms:

- One bedrooms **2**
- Two bedrooms **2**
- Three bedrooms **4**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
18/06/2007	Flat	1			Yes
25/06/2007	Flat	1		Yes	
04/06/2007	Flat	2			Yes
11/06/2007	Flat	2	07/04/2000		
04/06/2007	House	3		Yes	
25/06/2007	House	3			Yes
25/06/2007	House	3		Yes	
11/06/2007	House	3		Yes	

This month we received **443** expressions of interest. This is an average of **87** for each home we advertised.

For a customer to be successful in securing a home in the Gosforth area in June they needed to hold priority status or have a length of residency of over 6½ years.

Feedback from Newbiggin Hall Community Housing Office

This month we have let **5** homes. Of which, **1** home has been let to a customer with priority status and **4** homes were Housing Management Lets.

Total number of homes let in June by type:

- Flat **2**
- House **3**

Total number of homes in June by number of bedrooms:

- Two bedrooms **2**
- Three bedrooms **3**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	Flat	2		Yes	
25/06/2007	Flat	2			Yes
04/06/2007	House	3			Yes
18/06/2007	House	3			Yes
25/06/2007	House	3			Yes

This month we received **54** expressions of interest. This is an average of **54** for each home we have advertised.

For a customer to be successful in securing a family style home in the Newbiggin Hall area in June they needed to hold priority status.

Feedback from Newburn Community Housing Office

This month we have let **16** homes. Of which, **8** homes have been let to customers with priority status.

Total number of homes let in June by type:

- Bungalow **3**
- Flat **6**
- House **6**
- Maisonette **1**

Total number of homes in June by number of bedrooms:

- One Bed **3**
- Two bedrooms **7**
- Three bedrooms **6**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	Bungalow	1	02/05/2006		
04/06/2007	Bungalow	1	30/11/2006		
18/06/2007	Bungalow	1	23/11/1987		
04/06/2007	Flat	2		Yes	
04/06/2007	Flat	2		Yes	
11/06/2007	Flat	2	23/06/1986		
18/06/2007	Flat	2		Yes	
18/06/2007	Flat	2	23/04/1990		
18/06/2007	Flat	3	04/10/2004		
04/06/2007	House	2		Yes	
04/06/2007	House	2		Yes	
04/06/2007	House	3		Yes	
04/06/2007	House	3		Yes	
25/06/2007	House	3		Yes	
25/06/2007	House	3	21/10/1985		
18/06/2007	Maisonette	3	24/11/1997		

This month we received **703** expressions of interest. This is an average of **44** for each home we have advertised.

Generally for customers to be successful in securing a family style home in the Newburn area in June they needed to hold priority status or have a length of residency of over **2½** years.

Feedback from North Benwell Community Housing Office

This month we let **4** homes. Of which, **1** home was a Housing Management Lets.

Total number of homes let in by type:

- Flat **1**
- House **3**

Total number of homes let in by number of bedrooms:

- One bedroom **1**
- Two bedrooms **1**
- Three bedrooms **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
18/06/2007	Flat	1	01/08/2005		
11/06/2007	Flat	2	20/12/1999		
18/06/2007	Flat	3	04/10/2004		
11/06/2007	Flat	3			Yes

This month we received **51** expressions of interest. This is an average of **17** for each home we have advertised.

Feedback from North Kenton Community Housing Office

This month we have let **13** homes. Of which, **5** homes have been let to customers with priority status and **4** homes were Housing Management Lets.

Total number of homes let in June by type:

- Bungalow **1**
- Flat **4**
- House **4**

Total number of homes in by June number of bedrooms:

- One bedroom **3**
- Two bedrooms **5**
- Three bedrooms **4**
- Four bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	Bungalow	1	04/06/1984		
04/06/2007	Flat	1			Yes
11/06/2007	Flat	1	27/10/2006		
18/06/2007	Flat	2		Yes	
25/06/2007	Flat	2			Yes
25/06/2007	Flat	2			Yes
25/06/2007	Flat	2	01/08/2002		
04/06/2007	House	2		Yes	
04/06/2007	House	3		Yes	
11/06/2007	House	3			Yes
25/06/2007	House	3		Yes	
25/06/2007	House	3	01/07/1998		
18/06/2007	House	4		Yes	

This month we received **524** expressions of interest. This is an average of 58 for each home we have advertised.

For customers to be successful in securing a family style home in the North Kenton area in June they needed to hold priority status or have a length or residency of over **4½** years.

Feedback from St Anthony's North Community Housing Office

This month we have let **10** homes. Of which, **7** homes have been let to customers with priority status and **1** home was a Housing Management Let.

Total number of homes let in by type:

- Flat **2**
- House **8**

Total number of homes in by number of bedrooms:

- One bedroom **1**
- Two bedrooms **1**
- Three bedrooms **7**
- Four bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
25/06/2007	Flat	1		Yes	
18/06/2007	Flat	2		Yes	
25/06/2007	House	3		Yes	
11/06/2007	House	3	19/02/2001		
11/06/2007	House	3	24/09/1994		
18/06/2007	House	3		Yes	
11/06/2007	House	3		Yes	
18/06/2007	House	3		Yes	
25/06/2007	House	3		Yes	
18/06/2007	House	4			Yes

This month we received **448** expressions of interest. This is an average of **45** for each home we have advertised.

For a customer to be successful in securing a family style home in the St. Anthony's North area in June they needed to hold priority status or have a length of residency of over **5** years.

Feedback from St Anthony's South Community Housing Office

This month we have let **7** homes. Of which, **3** homes have been let to customers with priority status and **2** homes were Housing Management Lets.

Total number of homes let in June by type:

- Flat **2**
- House **5**

Total number of homes in June by number of bedrooms:

- One bed **2**
- Two bedrooms **3**
- Three bedrooms **1**
- Four bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
11/06/2007	Flat	1		Yes	
11/06/2007	Flat	1		Yes	
18/06/2007	House	2			Yes
18/06/2007	House	2			Yes
25/06/2007	House	2	25/03/2004		
18/06/2007	House	3	01/04/2002		
11/06/2007	House	4		Yes	

This month we received **304** expressions of interest. This is an average of **41** for each home we have advertised.

For a customer to be successful in securing a home in the St. Anthony's South area in June they needed to hold priority status or have a length of residency of over **3** years.

Feedback from Scotswood Community Housing Office

This month we have let **4** homes. Of which, **2** homes have been let to customers with priority status and **1** home was a Housing Management Let.

Total number of homes let in by type:

- Flat **1**
- House **3**

Total number of homes in by number of bedrooms:

- One bedroom **1**
- Two bedrooms **2**
- Three bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
18/06/2007	Flat	1		Yes	
04/06/2007	House	2			Yes
18/06/2007	House	2		Yes	
25/06/2007	House	3	06/01/2002		

This month we received **111** expressions of interest. This is an average of 37 in the one property we advertised.

For a customer to be successful in securing a home in the Scotswood area in June they needed to hold priority status or have a length of residency of over **5** years.

Feedback from Shieldfield Community Housing Office

This month we have let **15** homes. Of which, **1** home was let to a customer with priority status and **1** home was a Housing Management Let.

Total number of homes let in by type:

- Flat **13**
- House **2**

Total number of homes in by number of bedrooms:

- One bedroom **7**
- Two bedrooms **5**
- Three bedrooms **3**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	Flat	1	23/12/1998		
04/06/2007	Flat	1	14/06/2003		
04/06/2007	Flat	1	11/09/2006		
04/06/2007	Flat	1	25/12/2006		
11/06/2007	Flat	1	27/06/1993		
25/06/2007	Flat	1	02/11/2004		
25/06/2007	Flat	1			Yes
25/06/2007	Flat	2		Yes	
11/06/2007	Flat	2	13/09/2004		
18/06/2007	Flat	2	23/10/2000		
25/06/2007	Flat	2	05/03/2001		
25/06/2007	Flat	2	14/02/2005		
11/06/2007	Flat	3	24/11/1980		
25/06/2007	House	3	14/01/2001		
18/06/2007	House	3	22/04/2002		

This month we received **571** expressions of interest. This is an average of **41** for each home we have advertised.

Feedback from Walker Community Housing Office

This month we have let **30** homes. Of which, **3** homes have been let to customers with priority status.

Total number of homes let in June by type:

- Flat **23**
- House **5**

Total number of homes in June by number of bedrooms:

- One bedroom **11**
- Two bedrooms **14**
- Three bedrooms **5**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
11/06/2007	Flat	1	01/12/2003		
04/06/2007	Flat	1	15/06/2004		
18/06/2007	Flat	1	18/01/2005		
25/06/2007	Flat	1	04/05/1998		
04/06/2007	Flat	1	05/10/2006		
04/06/2007	Flat	1	12/03/2007		
04/06/2007	Flat	1	11/06/2005		
04/06/2007	Flat	1	22/05/2007		
11/06/2007	Flat	1	19/04/2005		
18/06/2007	Flat	1	30/01/2007		
18/06/2007	Flat	1	10/01/2007		
04/06/2007	Flat	2		Yes	
04/06/2007	Flat	2	15/04/2005		
04/06/2007	Flat	2	03/09/2006		
04/06/2007	Flat	2	09/06/2006		
11/06/2007	Flat	2	01/08/2005		
11/06/2007	Flat	2	05/02/2007		
18/06/2007	Flat	2	02/10/2006		
25/06/2007	Flat	2	05/02/2007		
25/06/2007	Flat	2	07/09/1987		
25/06/2007	Flat	2	10/04/2006		
25/06/2007	Flat	2	24/02/2003		
25/06/2007	Flat	2	05/04/2007		
04/06/2007	House	2		Yes	
11/06/2007	House	2	28/02/2005		

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	House	3		Yes	
18/06/2007	House	3	15/11/2003		
18/06/2007	House	3	25/02/2002		
11/06/2007	House	3	24/08/2005		
25/06/2007	House	3	14/09/1998		

This month we received **572** expressions of interest. This is an average of **19** for each home we have advertised.

Feedback from West Denton Community Housing Office

This month we have let **7** homes. Of which, **4** homes have been let to customers with priority status and **1** home was a Housing Management Let.

Total number of homes let in June by type:

- Flat **5**
- House **2**

Total number of homes in June by number of bedrooms:

- One bedroom **1**
- Two bedrooms **4**
- Three bedrooms **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
25/06/2007	Flat	1		Yes	
11/06/2007	Flat	2	14/04/1999		
18/06/2007	Flat	2		Yes	
25/06/2007	Flat	2		Yes	
25/06/2007	Flat	2		Yes	
11/06/2007	House	3	18/07/1999		
18/06/2007	House	3			Yes

This month we received **437** expressions of interest. This is an average of **73** for each home we have advertised.

For a customer to be successful in securing a family style home in the West Denton area in June they needed to hold priority status or have a length of residency of over **7** years.

Feedback from our Sheltered Housing Teams

This month our Sheltered Housing Teams have let **9** homes.

Number of homes let by housing area:

West and North Office:

- Avison Street **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	Flat	1	12/06/1989		
25/06/2007	Flat	1	19/09/2000		

Inner East Office:

- Byker **1**
- Heaton **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	Flat	1	01/02/2001		
25/06/2007	Flat	1	28/05/1990		

East Office:

- Walker **5**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/06/2007	Bungalow	1		Yes	
04/06/2007	Flat	1	01/08/1954		
04/06/2007	Flat	1	11/03/1991		
18/06/2007	Flat	1	22/11/2006		
25/06/2007	Flat	1	08/04/1985		

This month we received **40** expressions of interest. This is an average of **7** for each home we have advertised.

Feedback from lettings made by our partner Housing Associations in June is as follows:

Total number of homes let in June by type:

- Bungalow **1**
- Flat **8**
- House **1**

Total number of homes in June by number of bedrooms:

- One bedroom **5**
- Two bedrooms **3**
- Three bedrooms **2**

Start of Tenancy	House type	Area	Number of bedrooms	Date of residency	Priority	Landlord
11/06/2007	Flat	Avison St	1		Yes	Home HG
18/06/2007	Flat	Avison St	1	21/11/1995		Home HG
25/06/2007	Flat	Newburn	2	19/02/2001		Home HG
25/06/2007	Bungalow	Walker	2		Yes	Riverside NE
11/06/2007	Flat	Cruddas Park	1	01/01/2003		Riverside NE
04/06/2007	Flat	Benwell	1	01/11/2005		Riverside NE
11/06/2007	Flat	Byker	1	24/02/1999		Riverside NE
11/06/2007	House	West Denton	2		Yes	Places 4 People
18/06/2007	Flat	Walker	1	27/07/1998		Nomad E5
18/06/2007	Flat	Avison St	2		Yes	William Sutton

This month we received **458** expressions of interest of these properties. This is an average of **51** for each home we have advertised.

Contact Details and Opening Times:

YHN Office Name	Address	Telephone Number	Fax Number
Avison Street	Avison Street (Off Stanhope Street) Arthur's Hill Newcastle upon Tyne NE4 5DX	0191 277 1300	0191 277 1299
Blakelaw / Cowgate	Sheriff Leas Springfield Road Blakelaw Newcastle upon Tyne NE5 3DS	0191 277 1000	0191 277 1011
Byker	45-47 Brinkburn Street Byker Newcastle upon Tyne NE4 1QN	0191 278 1555	0191 278 1533
Cruddas Park	Cruddas Park Shopping Centre Westmorland Road Newcastle upon Tyne NE4 7EN	0191 277 1044	0191 277 1088
Elswick (Satellite Office)	71 Mill Lane Elswick Newcastle upon Tyne NE4 4TB	0191 277 1111	0191 277 1121
Fenham	199/201 Two Ball Lonnen Fenham Newcastle upon Tyne NE4 9RS	0191 277 1200	0191 277 1211
Gosforth	Council Offices High Street Gosforth Newcastle upon Tyne NE3 1JL	0191 277 1144	0191 277 1177
Newbiggin Hall (Satellite Office)	1 Yetholm Place Newbiggin Hall Estate Newcastle upon Tyne NE5 4ED	0191 277 1400	0191 277 1388
Newburn	Council Offices Newburn Road Newburn Newcastle upon Tyne NE15 8QJ	0191 277 1133	0191 277 1144

North Benwell	48A Adelaide Terrace North Benwell Newcastle upon Tyne NE4 8BD	0191 277 1484	0191 277 1494
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North Kenton	141-145 Banbury Road North Kenton Newcastle upon Tyne NE3 3SQ	0191 277 4340	0191 277 1242
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Scotswood (Satellite Office)	448-470 Armstrong Road Scotswood Newcastle upon Tyne NE15 4BY	0191 277 1355	0191 277 1343
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Shieldfield	Stoddart House Clarence Walk Shieldfield Newcastle upon Tyne NE2 1AB	0191 278 1544	0191 278 1570
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St Anthony's	172/174 St Anthony's Road Walker Newcastle upon Tyne NE4 2ND	0191 278 1400	0191 278 1411
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Walker	Walker Centre, Church Walk Walker Newcastle upon Tyne NE4 3BS	0191 278 8455	0191 278 8444
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West Denton	West Denton Shopping Centre West Denton Newcastle upon Tyne NE5 2QZ	0191 277 7940	0191 277 7925
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Sheltered Housing Teams	YHN House, Benton Park Road, Newcastle upon Tyne, NE7 7LX	278 8499	278 7755
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Office Opening Times:

Monday - Friday

8.30 am - 4.30 pm

Wednesday

8.30 am - 3.00 pm

Satellite Offices Opening Times:

Monday - Friday

8.30 am - 12.30 pm

Surgery Opening Times:

Fawdon Shopping Centre,
Fawdon Park Road, NE3 2PE

Monday & Friday only – appointments available via
Gosforth Community Housing Office.

10.00 am – 12.00 pm

Compiled – July 2007

18 New Bridge St
Newcastle upon Tyne
NE1 8AW

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Fax – 0191 277 2022

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Website – www.yourchoicehomes.org