



# Feedback to customers

July 2007

If you want this information in your language we will arrange an interpreter for you. This information is also available in large print, Braille and audio tape. We can also arrange for you to see a British Sign Language interpreter.

 278 8633

### Bengali

এই তথ্য হল আমাদের লেটিং সার্ভিস( ভাড়া বিষয়ক) সম্বন্ধে। এই তথ্য যদি <বাংলায়> অথবা অন্য কোন ভাষায় প্রয়োজন হয় তাহলে এই নাম্বারে ফোন করুন- ০১৯১ ২৭৮ ৮৬৩৩

### Chinese

这是有关我们的出租服务的信息。如果您需要此信息的普通话版本或其它语言版本，请致电 0191 278 8633 索取。

### Farsi

این اطلاعات در مورد بخش اجاره املاک است. در صورت نیاز به این اطلاعات به زبان فارسی یا زبان‌های دیگر با شماره تلفن ۰۱۹۱۲۷۸۸۶۳۳ تماس بگیرید.

### French

Ces informations concernent notre service de location. Si vous avez besoin de ces informations en français ou dans une autre langue, téléphonez au : 0191 278 8633.

### Kurdish

ئەم زانیاریانە سەبارەت بە خزمەتەکانی کرێی ئێمە. ئەگەر حەزتان لە وەرگرتنی ئەم زانیاریانە بە زمانی کوردی یا هەر زمانێکی دیكە هەبە بە ژمارە تەلەفۆنی 0191 278 8633 پێوەندی بگرن.

### Portuguese

Esta informação refere-se ao serviço de arrendamento. Se precisar desta informação em <português> ou noutra língua, queira ligar para o 0191 278 8633.

### Russian

Информация о наших услугах сдачи жилья в наем. Если Вы нуждаетесь в этой информации <на русском> или другом языке звоните по тел. 0191 278 8633.

### Spanish

Ésta es información sobre nuestro servicio de adjudicación. Si necesita esta información en español o en otro idioma, llame al 0191 278 8633.

In this report you can find information about the homes we have let this month. This will help you decide which area you will be successful when finding a home.

You can see where the homes are we have let. You can also see why each home has been let. This is usually based on how long someone has lived in their previous home. Some homes are let to people with priority status or are Housing Management Lets.

Priority status is given to customers who are in urgent and immediate need to move. A Housing Management Let is given for exceptional reasons. An example of this is where we need a property in an emergency. Properties used for Housing Management Lets are usually properties that are always available.

If you need help to understand this report or would like a copy of Newcastle City Council's Lettings Policy, please contact staff in your local Community Housing Offices or the Your choice homes Property Shop.

Available properties are advertised each week in the Evening Chronicle, local Community Housing Offices, the Your choice homes Property Shop and many other locations across the City.

If you qualify to join the scheme you can bid for up to three homes each week. If you do not hear from us within six days of the closing date for a home you have not been successful. Please try again!

This month we and our partners have let **327** homes. Of which, we have let **170** homes (52%) to customers on their length of residency, we have let **113** homes (35%) to customers with priority status and **44** homes (13%) were Housing Management Lets.

Total number of homes let this month by type:

- Bungalow **11**
- Flat **201**
- House **101**
- Maisonette **14**

Total number of homes let this month by number of bedrooms:

- One bedroom **126**
- Two bedrooms **118**
- Three bedrooms **77**
- Four bedrooms **5**
- Five bedrooms **1**

This month we received **11,498** bids. This is an average of **41** for each home we have advertised.

In July the following percentage of lets were made to customers living within the same area.

- **Inner West area** **68%**
  - Bungalows 100%
  - Flats 67%
  - Houses 67%
  - Maisonettes 100%
  
- **Outer West & North area** **78%**
  - Bungalows 78%
  - Flats 67%
  - Houses 78%
  
- **East area** **74%**
  - Bungalows 100%
  - Flats 72%
  - Houses 96%
  - Maisonettes 36%

## Feedback from Avison Street Community Housing Office

This month we have let **11** properties. Of which, **2** homes were let to customers with priority status and **4** homes were Housing Management Lets.

Total number of homes let in July by type:

- Flat **7**
- House **1**
- Maisonette **3**

Total number of homes let in July by number of bedrooms:

- One bedroom **4**
- Two bedrooms **2**
- Three bedrooms **5**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
16/07/2007	Flat	1			Yes
16/07/2007	Flat	1	15/04/1985		
23/07/2007	Flat	1			Yes
30/07/2007	Flat	1	27/10/2005		
23/07/2007	Flat	2	30/09/2001		
23/07/2007	Flat	2	01/08/1999		
09/07/2007	Flat	3			Yes
02/07/2007	House	3		Yes	
30/07/2007	Maisonette	3			Yes
09/07/2007	Maisonette	3		Yes	
16/07/2007	Maisonette	3	29/12/1995		

This month we received **205** bids. This is an average of **29** for each home we have advertised.

## Feedback from Blakelaw / Cowgate Community Housing Office

This month we have let **17** homes. Of which, **9** homes have been let to customers with priority status and **1** was a Housing Management Let.

Total number of homes let in July by type:

- Bungalow **3**
- Flat **1**
- House **13**

Total number of homes let in July by type:

- One bedroom **2**
- Two bedrooms **6**
- Three bedrooms **8**
- Five bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
09/07/2007	Bungalow	1		Yes	
23/07/2007	Bungalow	1		Yes	
23/07/2007	Bungalow	2		Yes	
02/07/2007	Flat	2		Yes	
30/07/2007	House	2		Yes	
02/07/2007	House	2		Yes	
23/07/2007	House	2		Yes	
30/07/2007	House	2	31/01/2005		
16/07/2007	House	3	23/06/2006		
16/07/2007	House	3	26/08/1999		
16/07/2007	House	3	19/03/2007		
16/07/2007	House	3	13/02/1987		
23/07/2007	House	3	15/07/2002		
23/07/2007	House	3		Yes	
16/07/2007	House	3		Yes	
30/07/2007	House	3	17/03/2003		
23/07/2007	House	5	01/11/2005		Yes

This month we received **763** bids. This is an average of **47** for each home we have advertised.

## Feedback from Byker Community Housing Office

This month we have let **25** homes. Of which, **4** homes have been let to customers with priority status and **5** homes were Housing Management Lets.

Total number of homes let in July by type:

- Flat **12**
- House **4**
- Maisonette **9**

Total number of homes in July by number of bedrooms:

- One bedroom **16**
- Two bedrooms **6**
- Three bedrooms **2**
- Four bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
09/07/2007	Flat	1	17/02/2006		
30/07/2007	Flat	1	14/10/2005		
09/07/2007	Flat	1			Yes
16/07/2007	Flat	1		Yes	
23/07/2007	Flat	1	26/08/2004		
23/07/2007	Flat	1	15/03/2006		
30/07/2007	Flat	1	06/03/2006		
23/07/2007	Flat	1	26/05/2006		
02/07/2007	Flat	2		Yes	
02/07/2007	Flat	2		Yes	
02/07/2007	Flat	2		Yes	
16/07/2007	House	2			Yes
02/07/2007	Maisonette	1	18/02/2002		
02/07/2007	Maisonette	1	07/09/2001		
09/07/2007	Maisonette	1	01/06/2005		
09/07/2007	Maisonette	1	30/06/2003		
16/07/2007	Maisonette	1			Yes
23/07/2007	Maisonette	1	22/11/2001		
23/07/2007	Maisonette	1	01/07/2005		
30/07/2007	Maisonette	1	01/07/2005		
23/07/2007	Maisonette	2	26/07/2004		

<b>Start of Tenancy</b>	<b>House type</b>	<b>Number of bedrooms</b>	<b>Date of residency</b>	<b>Priority</b>	<b>HML</b>
09/07/2007	House	2	12/12/2005		Yes
09/07/2007	House	3			Yes
30/07/2007	House	3	17/10/2006		
30/07/2007	House	4	10/09/2001		

This month we received **445** bids. This is an average of **22** for each home we have advertised.

## Feedback from Cruddas Park Community Housing Office

This month we have let **14** homes. Of which, **4** homes have been let to customers with priority status and **4** homes were Housing Management Lets.

Total number of homes let since in July by type:

- Flat **11**
- House **3**

Total number of homes in July by number of bedrooms:

- One bedroom **4**
- Two bedrooms **7**
- Three bedrooms **3**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
16/07/2007	Flat	1		Yes	
02/07/2007	Flat	1			Yes
23/07/2007	Flat	1	30/09/2002		
30/07/2007	Flat	1			Yes
23/07/2007	Flat	2	23/02/2002		
16/07/2007	Flat	2	03/11/2003		
30/07/2007	Flat	2		Yes	
02/07/2007	Flat	2		Yes	
02/07/2007	Flat	2			Yes
16/07/2007	Flat	2			Yes
30/07/2007	Flat	2	03/07/2006		
02/07/2007	House	3		Yes	
02/07/2007	House	3	17/06/1991		
23/07/2007	House	3	18/10/1999		

This month we received **312** bids. This is an average of **31** for each home we have advertised.

## Feedback from Elswick Community Housing Office

This month we have let **10** homes. Of which, **2** homes have been let to customers with priority status.

Total number of homes let in July by type:

- Flat **6**
- House **4**

Total number of homes let in July by type:

- One bedroom **6**
- Two bedrooms **4**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
02/07/2007	Flat	1	31/03/2004		
09/07/2007	Flat	1	20/05/2005		
09/07/2007	Flat	1		Yes	
16/07/2007	Flat	1	31/08/2003		
16/07/2007	Flat	1	14/02/2005		
23/07/2007	Flat	1	05/11/2004		
23/07/2007	House	2		Yes	
16/07/2007	House	2	11/05/2006		
16/07/2007	House	2	01/09/2004		
23/07/2007	House	2	30/01/2006		

This month we received **351** bids. This is an average of **35** for each home we have advertised.

## Feedback from Fenham Community Housing Office

This month we let **18** homes. Of which, **13** homes have been let to customers with priority status and **1** was a Housing Management let.

Total number of homes let in July by type:

- Flat **9**
- House **9**

Total number of homes in July by number of bedrooms:

- One bedroom **2**
- Two bedrooms **10**
- Three bedrooms **6**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
02/07/2007	Flat	1	12/12/1989		
30/07/2007	Flat	1	14/05/2007		
09/07/2007	Flat	2		Yes	
16/07/2007	Flat	2			Yes
23/07/2007	Flat	2		Yes	
09/07/2007	Flat	2	14/08/1984		
23/07/2007	Flat	2		Yes	
30/07/2007	Flat	2		Yes	
30/07/2007	Flat	2	18/02/1998		
09/07/2007	House	2		Yes	
23/07/2007	House	2		Yes	
02/07/2007	House	2		Yes	
09/07/2007	House	3		Yes	
16/07/2007	House	3		Yes	
23/07/2007	House	3		Yes	
02/07/2007	House	3		Yes	
30/07/2007	House	3		Yes	
30/07/2007	House	3		Yes	

This month we received **1925** bids. This is an average of **113** for each home we have advertised.

Generally for a customer to be successful in securing a family style home in the Fenham area in July they needed to hold priority status.

## Feedback from Gosforth Community Housing Office

This month we have let **17** homes. Of which, **10** homes have been let to customers with priority status and **2** homes were Housing Management lets.

Total number of homes let in July by type:

- Bungalow **3**
- Flat **8**
- House **6**

Total number of homes in July by number of bedrooms:

- One bedroom **6**
- Two bedrooms **7**
- Three bedrooms **3**
- Four bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
09/07/2007	Bungalow	1	01/01/1997		
16/07/2007	Bungalow	1			Yes
30/07/2007	Bungalow	1	02/06/1986		
16/07/2007	Flat	1	16/10/1997		
30/07/2007	Flat	1	22/05/1999		
30/07/2007	Flat	1	22/09/1998		
09/07/2007	Flat	2		Yes	
16/07/2007	Flat	2			Yes
09/07/2007	Flat	2		Yes	
09/07/2007	Flat	2		Yes	
09/07/2007	Flat	2		Yes	
09/07/2007	Flat	2		Yes	
16/07/2007	House	2		Yes	
09/07/2007	House	3		Yes	
23/07/2007	House	3		Yes	
16/07/2007	House	3		Yes	
30/07/2007	House	4		Yes	

This month we received **976** bids. This is an average of **65** for each home we advertised.

Generally for a customer to be successful in securing a family style home in the Gosforth area in July they needed to hold priority status.

## Feedback from Newbiggin Hall Community Housing Office

This month we have let **18** homes. Of which, **8** homes have been let to customers with priority status and **5** homes were Housing Management Lets.

Total number of homes let in July by type:

- Flat **11**
- House **7**

Total number of homes in July by number of bedrooms:

- One bedroom **2**
- Two bedrooms **7**
- Three bedrooms **9**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
02/07/2007	Flat	1	24/02/1994		
23/07/2007	Flat	1			Yes
02/07/2007	Flat	2		Yes	
09/07/2007	Flat	2		Yes	
23/07/2007	Flat	2	23/01/1978		
09/07/2007	Flat	2	01/06/2001		
09/07/2007	Flat	2			Yes
23/07/2007	Flat	2		Yes	
30/07/2007	Flat	2		Yes	
23/07/2007	Flat	3	20/11/2005		
16/07/2007	Flat	3			Yes
02/07/2007	House	3		Yes	
02/07/2007	House	3			Yes
16/07/2007	House	3		Yes	
23/07/2007	House	3		Yes	
30/07/2007	House	3		Yes	
30/07/2007	House	3	20/11/2000		
23/07/2007	House	3			Yes

This month we received **799** bids. This is an average of **61** for each home we have advertised.

In July for a customer to be successful in securing a family style home in the Newbiggin Hall area they needed to hold priority status or have a length of residency of over **1 ½** years.

## Feedback from Newburn Community Housing Office

This month we have let **24** homes. Of which, **7** homes have been let to customers with priority status and **4** homes were Housing Management Lets.

Total number of homes let in July by type:

- Bungalow **3**
- Flat **14**
- House **7**

Total number of homes in July by number of bedrooms:

- One Bed **6**
- Two bedrooms **13**
- Three bedrooms **5**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
16/07/2007	Bungalow	1		Yes	
16/07/2007	Bungalow	1	28/01/1980		
23/07/2007	Bungalow	1	03/02/1997		
16/07/2007	Flat	1	06/11/1995		
02/07/2007	Flat	1	27/01/2003		
02/07/2007	Flat	1			Yes
09/07/2007	Flat	2	20/12/1993		
23/07/2007	Flat	2	28/01/2002		
02/07/2007	Flat	2		Yes	
09/07/2007	Flat	2		Yes	
16/07/2007	Flat	2			Yes
23/07/2007	Flat	2	17/09/1985		
30/07/2007	Flat	2			Yes
30/07/2007	Flat	2	23/07/2004		
30/07/2007	Flat	2	06/04/2002		
30/07/2007	Flat	2	01/08/2003		
02/07/2007	Flat	3	12/02/2007		Yes
02/07/2007	House	2		Yes	
30/07/2007	House	2	10/04/2000		
30/07/2007	House	2		Yes	

<b>Start of Tenancy</b>	<b>House type</b>	<b>Number of bedrooms</b>	<b>Date of residency</b>	<b>Priority</b>	<b>HML</b>
02/07/2007	House	3		Yes	
09/07/2007	House	3	07/02/1994		
09/07/2007	House	3	24/09/1996		
16/07/2007	House	3		Yes	

This month we received **738** bids. This is an average of **37** for each home we have advertised.

Generally for a customer to be successful in securing a family style home in the Newburn area in July they needed to hold priority status or have a length of residency of over **7** years.

## Feedback from North Benwell Community Housing Office

This month we let **15** homes. Of which, **6** homes have been let to customers with priority status and **3** homes were Housing Management Lets.

Total number of homes let in by type:

- Flat **9**
- House **6**

Total number of homes let in by number of bedrooms:

- One bedroom **4**
- Two bedrooms **6**
- Three bedrooms **5**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
02/07/2007	Flat	1		Yes	
16/07/2007	Flat	1		Yes	
30/07/2007	Flat	1	01/09/2006		
30/07/2007	Flat	1			Yes
02/07/2007	Flat	2	04/07/2005		
02/07/2007	Flat	2	05/08/2004		
23/07/2007	Flat	2	10/02/2005		
09/07/2007	Flat	3			Yes
09/07/2007	Flat	3		Yes	
09/07/2007	House	2		Yes	
09/07/2007	House	2		Yes	
09/07/2007	House	2			Yes
02/07/2007	House	3	11/06/2001		
30/07/2007	House	3		Yes	
16/07/2007	House	3	06/01/1998		

This month we received **359** bids. This is an average of **30** for each home we have advertised.

## Feedback from North Kenton Community Housing Office

This month we have let **15** homes. Of which, **4** homes have been let to customers with priority status and **5** homes were Housing Management Lets.

Total number of homes let in July by type:

- Flat **12**
- House **3**

Total number of homes in by July number of bedrooms:

- One bedroom **4**
- Two bedrooms **6**
- Three bedrooms **4**
- Four bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
09/07/2007	Flat	1			Yes
23/07/2007	Flat	1	16/01/2007		
23/07/2007	Flat	1			Yes
30/07/2007	Flat	1	29/06/2007		
09/07/2007	Flat	2	31/12/2002		
23/07/2007	Flat	2		Yes	
30/07/2007	Flat	2	11/11/2002		
09/07/2007	Flat	2			Yes
16/07/2007	Flat	2	01/09/2002		
16/07/2007	Flat	2	24/12/2004		
02/07/2007	Flat	3		Yes	
23/07/2007	Flat	3		Yes	
23/07/2007	House	3		Yes	
30/07/2007	House	3			Yes
09/07/2007	House	4			Yes

This month we received **284** bids. This is an average of **28** for each home we have advertised.

Generally for a customer to be successful in securing a family style home in the North Kenton area in July they needed to hold priority status.

## Feedback from St Anthony's Community Housing Office

This month we have let **21** homes. Of which, **9** homes have been let to customers with priority status and **2** were Housing Management Lets.

Total number of homes let in by type:

- Flat **9**
- House **12**

Total number of homes in by number of bedrooms:

- One bedroom **2**
- Two bedrooms **9**
- Three bedrooms **10**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
09/07/2007	Flat	1	13/09/1989		
30/07/2007	Flat	1			Yes
02/07/2007	Flat	2		Yes	
09/07/2007	Flat	2		Yes	
16/07/2007	Flat	2	03/11/1999		
30/07/2007	Flat	2	13/08/1982		
30/07/2007	Flat	2	26/11/2005		
23/07/2007	Flat	3	01/04/1994		
30/07/2007	Flat	3	05/04/2002		
02/07/2007	House	2			Yes
09/07/2007	House	2		Yes	
09/07/2007	House	2		Yes	
16/07/2007	House	2	06/06/2005		
02/07/2007	House	3	03/05/1993		
02/07/2007	House	3	26/06/2000		
02/07/2007	House	3		Yes	
09/07/2007	House	3		Yes	
16/07/2007	House	3		Yes	
23/07/2007	House	3		Yes	
23/07/2007	House	3	18/09/2000		
30/07/2007	House	3		Yes	

This month we received **864** bids. This is an average of **46** for each home we have advertised.

## Feedback from Scotswood Community Housing Office

This month we have let **8** homes. Of which, **3** homes were let to customers with priority status.

Total number of homes let in by type:

- Bungalow **1**
- House **7**

Total number of homes in by number of bedrooms:

- One bedroom **1**
- Two bedrooms **5**
- Three bedrooms **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
23/07/2007	Bungalow	1		Yes	
02/07/2007	House	2	02/01/2003		
23/07/2007	House	2	10/07/2003		
23/07/2007	House	2		Yes	
30/07/2007	House	2	18/05/2001		
30/07/2007	House	2	05/08/2002		
23/07/2007	House	3	26/04/1999		
02/07/2007	House	3		Yes	

This month we received **338** bids. This is an average of **42** for each home we advertised.

## Feedback from Shieldfield Community Housing Office

This month we have let **23** homes. Of which, **7** homes were let to customers with priority status and **4** homes were Housing Management Lets.

Total number of homes let in by type:

- Flat **18**
- House **3**
- Maisonette **2**

Total number of homes in by number of bedrooms:

- One bedroom **10**
- Two bedrooms **8**
- Three bedrooms **5**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
02/07/2007	Flat	1	18/12/1995		
09/07/2007	Flat	1		Yes	
09/07/2007	Flat	1		Yes	
09/07/2007	Flat	1	09/12/1996		
09/07/2007	Flat	1			Yes
16/07/2007	Flat	1	23/12/1996		
16/07/2007	Flat	1	20/10/2005		
23/07/2007	Flat	1	21/04/1980		
30/07/2007	Flat	1		Yes	
30/07/2007	Flat	1		Yes	
09/07/2007	Flat	2		Yes	
30/07/2007	Flat	2	18/05/1998		
02/07/2007	Flat	2		Yes	
02/07/2007	Flat	2	26/05/2003		
16/07/2007	Flat	2	10/02/2004		
23/07/2007	Flat	2	28/10/1996		
02/07/2007	Flat	3	03/09/2006		
23/07/2007	Flat	3	05/04/2004		
09/07/2007	House	2		Yes	
30/07/2007	House	3			Yes
16/07/2007	House	3	17/03/2003		
02/07/2007	Maisonette	2			Yes
30/07/2007	Maisonette	3			Yes

This month we received **966** bids. This is an average of **51** for each home we have advertised.

## Feedback from Walker Community Housing Office

This month we have let **34** homes. Of which, **4** homes have been let to customers with priority status and **3** homes were Housing Management Lets.

Total number of homes let in by type:

- Flat **27**
- House **7**

Total number of homes in by number of bedrooms:

- One bedroom **17**
- Two bedrooms **12**
- Three bedrooms **5**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
02/07/2007	Flat	1	01/05/2007		
09/07/2007	Flat	1	22/10/2002		
02/07/2007	Flat	1	10/07/2006		
02/07/2007	Flat	1	03/04/2007		
09/07/2007	Flat	1	01/04/2003		
09/07/2007	Flat	1	01/06/2003		
09/07/2007	Flat	1			Yes
09/07/2007	Flat	1	25/09/1978		
09/07/2007	Flat	1	23/04/2004		
16/07/2007	Flat	1	27/09/2006		
16/07/2007	Flat	1	24/04/2007		
16/07/2007	Flat	1	22/11/2004		
23/07/2007	Flat	1	01/02/2007		
23/07/2007	Flat	1	29/08/2006		
23/07/2007	Flat	1	17/02/2007		
23/07/2007	Flat	1	25/09/2006		
30/07/2007	Flat	1		Yes	
02/07/2007	Flat	2	20/07/2005		
02/07/2007	Flat	2	26/06/2006		
02/07/2007	Flat	2	22/03/2007		
09/07/2007	Flat	2	26/02/2007		
09/07/2007	Flat	2	25/09/2006		
09/07/2007	Flat	2	06/08/2006		
09/07/2007	Flat	2	16/02/2007		
23/07/2007	Flat	2	20/07/2007		
30/07/2007	Flat	2	12/07/2004		
30/07/2007	Flat	2	24/10/2006		

<b>Start of Tenancy</b>	<b>House type</b>	<b>Number of bedrooms</b>	<b>Date of residency</b>	<b>Priority</b>	<b>HML</b>
09/07/2007	House	2			Yes
23/07/2007	House	2	13/11/2003		
02/07/2007	House	3		Yes	
23/07/2007	House	3	17/07/2000		
30/07/2007	House	3		Yes	
30/07/2007	House	3			Yes
30/07/2007	House	3	15/12/1997	Yes	

This month we received **421** bids. This is an average of **14** for each home we have advertised.

## Feedback from West Denton Community Housing Office

This month we have let **10** homes. Of which, **7** homes have been let to customers with priority status and **1** home was a Housing Management Let.

Total number of homes let in July by type:

- Flat **7**
- House **3**

Total number of homes in July by number of bedrooms:

- One bedroom **3**
- Two bedrooms **4**
- Three bedrooms **2**
- Four bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
02/07/2007	Flat	1		Yes	
09/07/2007	Flat	1		Yes	
30/07/2007	Flat	1			Yes
02/07/2007	Flat	2		Yes	
09/07/2007	Flat	2		Yes	
23/07/2007	Flat	2		Yes	
16/07/2007	Flat	2	05/05/2001		
09/07/2007	House	3		Yes	
02/07/2007	House	3		Yes	
23/07/2007	House	4	07/05/2001		

This month we received **593** bids. This is an average of **66** for each home we have advertised.

For a customer to be successful in securing a family style home in the West Denton area in July they needed to hold priority status or have a length of residency of over **5** years.



**East Office:**

- Byker 1
- Heaton 1
- Walker 7

<b>Start of Tenancy</b>	<b>House type</b>	<b>Number of bedrooms</b>	<b>Date of residency</b>	<b>Priority</b>	<b>HML</b>
23/07/2007	Bungalow	1		Yes	
02/07/2007	Flat	1	03/05/1965		
09/07/2007	Flat	1	09/03/1981		
16/07/2007	Flat	1	01/09/1975		
23/07/2007	Flat	1	01/09/2003		
23/07/2007	Flat	1		Yes	
30/07/2007	Flat	1		Yes	
30/07/2007	Flat	1		Yes	
30/07/2007	Flat	1		Yes	

This month we received **83** bids. This is an average of **4** for each home we have advertised.

**Feedback from lettings made by our partner Housing Associations in is as follows:**

Total number of homes let in July by type:

- Flat **19**
- House **6**

Total number of homes in July by number of bedrooms:

- One bedroom **15**
- Two bedrooms **6**
- Three bedrooms **3**
- Four bedrooms **1**

<b>Start of Tenancy</b>	<b>House type</b>	<b>Area</b>	<b>Number of bedrooms</b>	<b>Date of residency</b>	<b>Priority</b>	<b>Landlord</b>
30/07/2007	Flat	Walker	1		Yes	Cheviot
02/07/2007	Flat	Walker	2	22/11/1983		Cheviot
02/07/2007	House	Walker	3		Yes	Cheviot
30/07/2007	House	Heaton	3	29/09/1993		Cheviot
02/07/2007	Flat	Shieldfield	1	08/07/1999		Home HG
09/07/2007	Flat	North Benwell	1	11/09/2006		Home HG
16/07/2007	Flat	Avison St	1	07/03/1998		Home HG
23/07/2007	Flat	Avison St	1		Yes	Home HG
30/07/2007	Flat	Avison St	1		Yes	Home HG
30/07/2007	Flat	Avison St	1	12/12/1989		Home HG
16/07/2007	Flat	Avison St	2	30/05/1994		Home HG
02/07/2007	Flat	Shieldfield	1	22/04/1986		English Churches
16/07/2007	Flat	Walker	2		Yes	English Churches
09/07/2007	Flat	North Benwell	1	02/01/2007		Riverside NE
16/07/2007	Flat	Walker	1	27/03/2006		Riverside NE
23/07/2007	Flat	Walker	1	10/11/2003		Riverside NE
30/07/2007	Flat	Walker	1	17/04/1997		Riverside NE
30/07/2007	Flat	Shieldfield	1	10/10/2003		Riverside NE
02/07/2007	Flat	North Benwell	2	07/08/2006		Riverside NE

Start of Tenancy	House type	Area	Number of bedrooms	Date of residency	Priority	Landlord
02/07/2007	House	West Denton	2	16/12/1985		Nomad E5
23/07/2007	House	West Denton	3		Yes	Nomad E5
23/07/2007	House	West Denton	4		Yes	Nomad E5
09/07/2007	Flat	Avison St	1	09/09/2002		Places for People
23/07/2007	Flat	North Benwell	1	17/03/2000		Places for People
23/07/2007	House	West Denton	2		Yes	Places for People

This month we received **1076** bids of these properties. This is an average of **43** for each home we have advertised.

## Contact Details and Opening Times:

YHN Office Name	Address	Telephone Number	Fax Number
Avison Street	Avison Street (Off Stanhope Street) Arthur's Hill Newcastle upon Tyne NE4 5DX	0191 277 1300	0191 277 1299
Blakelaw / Cowgate	Sheriff Leas Springfield Road Blakelaw Newcastle upon Tyne NE5 3DS	0191 277 1000	0191 277 1011
Byker	45-47 Brinkburn Street Byker Newcastle upon Tyne NE6 1QN	0191 278 1555	0191 278 1533
Cruddas Park	Cruddas Park Shopping Centre Westmorland Road Newcastle upon Tyne NE4 7EN	0191 277 1066	0191 277 1088
Elswick (Satellite Office)	71 Mill Lane Elswick Newcastle upon Tyne NE4 6TB	0191 277 1111	0191 277 1121
Fenham	199/201 Two Ball Lonnen Fenham Newcastle upon Tyne NE4 9RS	0191 277 1200	0191 277 1211
Gosforth	Council Offices High Street Gosforth Newcastle upon Tyne NE3 1JL	0191 277 1166	0191 277 1177
Newbiggin Hall (Satellite Office)	1 Yetholm Place Newbiggin Hall Estate Newcastle upon Tyne NE5 4ED	0191 277 1400	0191 277 1388
Newburn	Council Offices Newburn Road Newburn Newcastle upon Tyne NE15 8QJ	0191 277 1133	0191 277 1144
North Benwell	68A Adelaide Terrace North Benwell Newcastle upon Tyne NE4 8BD	0191 277 1484	0191 277 1494
North Kenton	141-145 Banbury Road North Kenton Newcastle upon Tyne NE3 3SQ	0191 277 4360	0191 277 1242
Scotswood (Satellite Office)	468-470 Armstrong Road Scotswood Newcastle upon Tyne NE15 6BY	0191 277 1355	0191 277 1363
Shieldfield	Stoddart House Clarence Walk Shieldfield Newcastle upon Tyne NE2 1AB	0191 278 1566	0191 278 1570
St Anthony's	172/174 St Anthony's Road Walker Newcastle upon Tyne NE6 2ND	0191 278 1600	0191 278 1611
Walker	Walker Centre, Church Walk Walker Newcastle upon Tyne NE6 3BS	0191 278 8455	0191 278 8466

West Denton	West Denton Shopping Centre West Denton Newcastle upon Tyne NE5 2QZ	0191 277 7940	0191 277 7925
Sheltered Housing Teams	YHN House, Benton Park Road, Newcastle upon Tyne, NE7 7LX	0191 278 8699	0191 278 7755
<b>Office Opening Times:</b>			
Monday - Friday		8.30 am - 4.30 pm	
Wednesday		8.30 am - 3.00 pm	
<b>Satellite Offices Opening Times:</b>			
Monday - Friday		8.30 am - 12.30 pm	
<b>Surgery Opening Times:</b>			
Fawdon Shopping Centre, Fawdon Park Road, NE3 2PE			
Monday & Friday only – appointments available via Gosforth Community Housing Office.		10.00 am – 12.00 pm	

Compiled – August 2007

18 New Bridge St  
Newcastle upon Tyne  
NE1 8AW

Telephone – 0191 277 2020  
Fax – 0191 277 2022

Email – [your.choice.home@yhn.org.uk](mailto:your.choice.home@yhn.org.uk)  
Website – [www.yourchoicehomes.org](http://www.yourchoicehomes.org)