



SEARCH

- Home ▶
- Listen Online ▶
- About us ▼
- YHN Board
- Meet the Management Team
- Strategies, plans and reports
- Business and Financial Planning
- Business Services
- Equality and Diversity at YHN
- Key contacts
- Latest News** ▶
- News Archive
- Our Partners
- Performance and Policy
- Service Standards
- Tender Opportunities
- YHN Housing Stock
- New Build
- Finding a home ▶
- Tenancy services ▶
- Modern Homes Investment ▶
- Contact us ▶
- Getting involved ▶
- Jobs ▶
- Events ▶

**Other Languages**

স্বাগতম,

සහය

**A to Z of services**

دی دم آ شوخ

Bienvenue

نئی بری خہب

Bem-vindo

Добро пожаловать

Bienvenido

## Latest technology keeps people safe and warm this winter

**6/01/2009 The latest technology is being used to keep older people safe by keeping them warm in their homes this winter.**

Your Homes Newcastle's Community Care Alarm Service (CCAS) has teamed up with Health Through Warmth, an initiative headed by energy company nPower, to install hi-tech sensors in the homes of CCAS customers whose health is at risk due to cold winter weather.



The sensor triggers an alarm if room temperature falls below a critical level. This alarm is linked to a 24-hour team of CCAS staff, who can send a Mobile Warden to deliver temporary heaters in an emergency.

At first, the sensors will be available for people aged 80 and over who have suffered from a stroke, heart condition or problems moving around.

CCAS can also refer people to Health Through Warmth for advice on keeping warm, saving money on energy bills, and accessing support to insulate their homes.

CCAS telecare and response services co-ordinator Allyson McLeod Hardy said:

"Many older people just aren't aware of the support available for protecting themselves against the cold.

"In addition to keeping people safe with our telecare sensors and response services, the advice and information given by Health Through Warmth could bring real health benefits to people whilst helping to meet rising costs."

Health Through Warmth was set up by nPower in partnership with the NHS and National Energy Action, to tackle fuel poverty and reduce cold-related illness. More information on Health Through Warmth is available at [www.newcastle.gov.uk/energycentre](http://www.newcastle.gov.uk/energycentre).

To find out about CCAS and how telecare can help you or a family member live safely, confidently and independently at home call 0191 278 8699 or [click here to visit the CCAS section of this website](#).

Registered Office: Newcastle Civic Centre, Barras Bridge, Newcastle upon Tyne, NE1 8PR.  
A company controlled by Newcastle City Council.

The Your Homes Newcastle Website is Designed and Powered by [Netconstruct](#)