

Getting a home

Your choice homes is a partnership between Newcastle City Council, Your Homes Newcastle and Housing Associations. We can help you find your new home in Newcastle.

Anyone over 16 can join Your choice homes. You don't have to live in Newcastle and it doesn't matter what type of home you live in.

If you are interested, you need to get an application pack. You can get one over the phone or collect one in person. Look at the Your choice homes section of the website for full details about where you can get your pack.

When you apply, we will register you within five working days. We will then write to you to tell you that you are registered. We will give you a registration number which you will use to bid for properties.

We check the information you give us to make sure you are eligible for Your choice homes. We need to check who you are and that you qualify for a home.

If we decide you are not eligible, you can not bid for a home. We will write to tell you why we think you do not qualify and what you can do next.

If you think you need to move urgently, tell us about this when you apply. We may be able to treat you as a priority and give you a home first.

Homes are advertised every Tuesday in the Evening Chronicle and on posters in our property shops, housing offices and other places. We will tell you how many bedrooms the property has, how much the rent is and any special features the property has.

Sometimes a property might have special conditions, such as whether it is suitable for children or pets. You need to check that you suit the property.

If you are interested in a property, you need to bid for it. You can bid for up to three properties a week. You have until noon on the following Monday to make a bid.

You can make a bid in different ways. For example, you can contact us by phone or call into the property shop.

We will let you know within six days if your bid is successful. If it's not, please try again.

If you are offered a property, you will be able to view it before you decide if you want to take it. If you like it, we will set a date for you to sign your tenancy agreement and move in. If you decide this property is not right for you, you do not have to take it.

If you are not happy with any decision we make, you can appeal. We will then review your case.

And if you need help with any part of the process, don't worry. We are here to help.

For example, if you are under 18 or need support, a Pathways Advice and Support worker or a member of our Inline team will support you and help you settle into your new home.

Or if you need an interpreter or information in Braille or large print, we can also help with that.