



Feedback to customers

February 2008

This information is about our lettings service. If you need this in your language or a different language phone

 **0191 278 8633**

Bengali

এই তথ্য হল আমাদের লেটিং সার্ভিস(ভাড়া বিষয়ক) সম্বন্ধে। এই তথ্য যদি <বাংলায়> অথবা অন্য কোন ভাষায় প্রয়োজন হয় তাহলে এই নাম্বারে ফোন করুন- ০১৯১ ২৭৮ ৮৬৩৩

Chinese

这是有关我们的出租服务的信息。如果您需要此信息的普通话版本或其它语言版本，请致电 0191 278 8633 索取。

Farsi

این اطلاعات در مورد بخش اجاره املاک است. در صورت نیاز به این اطلاعات به زبان فارسی یا زبان های دیگر با شماره تلفن ۰۱۹۱۲۷۸۸۶۳۳ تماس بگیرید.

French

Ces informations concernent notre service de location. Si vous avez besoin de ces informations en français ou dans une autre langue, téléphonez au : 0191 278 8633.

Kurdish

ئەم زانیاریانە سەبارەت بە خزمەتەکانی کرای ئیمەیه. ئەگەر حەزتان لە وەرگرتنی ئەم زانیاریانە بە زمانی کوردی یا هەر زمانیکی دیکە هەیه بە ژمارە تیلیفۆنی 0191 278 8633 پێوەندی بگرن.

Portuguese

Esta informação refere-se ao serviço de arrendamento. Se precisar desta informação em <português> ou noutra língua, queira ligar para o 0191 278 8633.

Russian

Информация о наших услугах сдачи жилья в наем. Если Вы нуждаетесь в этой информации <на русском> или другом языке звоните по тел. 0191 278 8633.

Spanish

Ésta es información sobre nuestro servicio de adjudicación. Si necesita esta información en español o en otro idioma, llame al 0191 278 8633.

In this report you can find information about the homes we have let this month. This will help you decide which area you will be successful when finding a home.

You can see where the homes are we have let. You can also see why each home has been let. This is usually based on how long someone has lived in their previous home. Some homes are let to people with priority status or are Housing Management Lets.

Priority status is given to customers who are in urgent and immediate need to move. A Housing Management Let is given for exceptional reasons. An example of this is where we need a property in an emergency. Properties used for Housing Management Lets are usually properties that are always available.

If you need help to understand this report or would like a copy of Newcastle City Council's Lettings Policy, please contact staff in your local Community Housing Offices or the Your choice homes Property Shop.

Available properties are advertised each week in the Evening Chronicle, local Community Housing Offices, the Your choice homes Property Shop and many other locations across the City.

If you qualify to join the scheme you can express an interest in up to three homes each week. If you do not hear from us within six days of the closing date for a home you have not been successful. Please try again!

This month we and our partners have let **215** homes. Of which, we have let **119** homes (55%) to customers on their length of residency, we have let **70** homes (33%) to customers with priority status and **26** homes (12%) were Housing Management Lets.

Total number of homes let this month by type:

- Bungalow **11**
- Flat **134**
- House **64**
- Maisonette **6**

Total number of homes let this month by number of bedrooms:

- One bedroom **73**
- Two bedrooms **90**
- Three bedrooms **51**
- Four bedrooms **1**

This month we received **8086** expressions of interest. This is an average of **43** for each home we have advertised.

In February the following percentage of lets were made to customers living within the same area.

- Inner West area **74%**
- Outer West & North area **77%**
- East area **66%**

In February the following percentage of lets were made to customers living within the same area.

- **Inner West area**

- Bungalows **100%**
- Flats **50%**
- Houses **38%**

- **Outer West & North area**

- Bungalows **71%**
- Flats **40%**
- Houses **26%**
- Maisonette **100%**

- **East area**

- Flats **17%**
- Houses **50%**
- Maisonettes **20%**

Feedback from Avison Street Community Housing Office

This month we have let **7** properties. Of which, **1** home was let to a customer with priority status and **1** home was a Housing Management Let.

Total number of homes let in February by type:

- Flat **6**
- House **1**

Total number of homes let in February by number of bedrooms:

- One bedroom **3**
- Two bedrooms **4**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/02/2008	Flat	1	29/01/2006		
18/02/2008	Flat	1	01/07/2006		
18/02/2008	Flat	1			Yes
04/02/2008	Flat	2	25/04/2005		
25/02/2008	Flat	2		Yes	
11/02/2008	Flat	2	14/06/2005		
11/02/2008	House	2	02/02/2004		

This month we received **275** expressions of interest. This is an average of **46** for each home we have advertised.

For a customer to be successful in securing a family style home in the Avison Street area in February they needed to have a length of residency of over **4** years.

Feedback from Blakelaw Community Housing Office

This month we have let **7** homes. Of which, **5** homes have been let to customers with priority status.

Total number of homes let in February by type:

- Bungalow **2**
- Flat **2**
- House **3**

Total number of homes let in February by type:

- One bedroom **1**
- Two bedrooms **5**
- Three bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
25/02/2008	Bungalow	1	26/07/2004		
11/02/2008	Bungalow	2		Yes	
25/02/2008	Flat	2		Yes	
25/02/2008	Flat	2		Yes	
11/02/2008	House	2		Yes	
25/02/2008	House	2		Yes	
18/02/2008	House	3	12/06/2006		

This month we received **419** expressions of interest. This is an average of **60** for each home we have advertised.

For a customer to be successful in securing a family style home in the Blakelaw area in February they needed to hold priority status or have a length of residency of over 1½ years.

Feedback from Byker Community Housing Office

This month we have let **16** homes. Of which, **1** home has been let to customers with priority status and **3** homes were Housing Management Lets.

Total number of homes let in February by type:

- Flat **5**
- House **6**
- Maisonette **5**

Total number of homes in February by number of bedrooms:

- One bedroom **6**
- Two bedrooms **3**
- Three bedrooms **7**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/02/2008	Flat	1	02/03/2007		
04/02/2008	Flat	1			Yes
18/02/2008	Flat	1		Yes	
25/02/2008	Flat	1	04/11/1996		
25/02/2008	Flat	1	22/04/2002		
04/02/2008	House	2	29/04/2005		
04/02/2008	House	3	13/12/2004		
25/02/2008	House	3			Yes
04/02/2008	House	3	01/05/2006		
11/02/2008	House	3	06/10/2003		
25/02/2008	House	3			Yes
18/02/2008	Maisonette	1	11/01/2007		
04/02/2008	Maisonette	2	11/02/2004		
25/02/2008	Maisonette	2	08/08/2000		
04/02/2008	Maisonette	3	07/06/1999		
04/02/2008	Maisonette	3	06/12/2004		

This month we received **287** expressions of interest. This is an average of **21** for each home we have advertised.

Feedback from Cruddas Park Community Housing Office

This month we have let **9** homes. Of which, **1** home was let to a customer with priority status and **4** homes were Housing Management Lets.

Total number of homes let since in February by type:

- Flat **7**
- House **2**

Total number of homes in February by number of bedrooms:

- One bedroom **3**
- Two bedrooms **4**
- Three bedrooms **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/02/2008	Flat	1			Yes
11/02/2008	Flat	1			Yes
25/02/2008	Flat	1	29/05/2006		
11/02/2008	Flat	2			Yes
18/02/2008	Flat	2			Yes
18/02/2008	Flat	2		Yes	
25/02/2008	Flat	2	04/09/2006		
04/02/2008	House	3	26/06/1995		
11/02/2008	House	3	24/11/2003		

This month we received **165** expressions of interest. This is an average of **33** for each home we have advertised.

For a customer to be successful in securing a home in the Cruddas Park area in February they needed to have over **4** years length of residency.

Feedback from Elswick Community Housing Office

This month we have let **1** home, which was a Housing Management let.

Total number of homes let in February by type:

- Flat **1**

Total number of homes let in February by type:

- One bedroom **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
25/02/2008	Flat	2F12	16/05/2007		Yes

No expressions of interest were received as this property was not advertised.

Feedback from Fenham Community Housing Office

This month we have let **8** homes. Of which, **5** homes have been let to customers with priority status.

Total number of homes let in February by type:

- Bungalow **1**
- Flat **4**
- House **3**

Total number of homes in February by number of bedrooms:

- One bedroom **1**
- Two bedrooms **7**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
18/02/2008	Bungalow	1	23/05/1988		
04/02/2008	Flat	2		Yes	
11/02/2008	Flat	2		Yes	
18/02/2008	Flat	2	03/09/1997		
18/02/2008	Flat	2	28/04/1999		
11/02/2008	House	2		Yes	
18/02/2008	House	2		Yes	
25/02/2008	House	2		Yes	

This month we received **1119** expressions of interest. This is an average of **140** for each home we have advertised.

For a customer to be successful in securing a home in the Fenham area in February they needed to hold priority status.

Feedback from Gosforth Community Housing Office

This month we have let **12** homes. Of which, **3** homes have been let to customers with priority status and **5** were a Housing Management lets.

Total number of homes let in February by type:

- Bungalow **1**
- Flat **10**
- House **1**

Total number of homes in February by number of bedrooms:

- One bedroom **1**
- Two bedrooms **10**
- Three bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
25/02/2008	Bungalow	1	18/08/1980		
11/02/2008	Flat	1			Yes
04/02/2008	Flat	2			Yes
04/02/2008	Flat	2	17/06/2003		
11/02/2008	Flat	2			Yes
11/02/2008	Flat	2			Yes
11/02/2008	Flat	2		Yes	
18/02/2008	Flat	2		Yes	
18/02/2008	Flat	2	03/10/1997		
25/02/2008	Flat	2		Yes	
25/02/2008	Flat	2	10/12/2000		
18/02/2008	House	3			Yes

This month we received **465** expressions of interest. This is an average of **66** for each home we advertised.

For a customer to be successful in securing a home in the Gosforth area in February they needed to hold priority status.

Feedback from Newbiggin Hall Community Housing Office

This month we have let **14** homes. Of which, **6** homes have been let to customers with priority status and **3** homes have been let to Housing Management Lets.

Total number of homes let in February by type:

- Flat **5**
- House **9**

Total number of homes in February by number of bedrooms:

- One bedroom **1**
- Two bedrooms **3**
- Three bedrooms **10**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
18/02/2008	Flat	1	29/11/2002		
18/02/2008	Flat	2			Yes
18/02/2008	Flat	2		Yes	
25/02/2008	Flat	2		Yes	
04/02/2008	Flat	3			Yes
11/02/2008	House	3	29/03/2004		
18/02/2008	House	3	02/03/1992		
18/02/2008	House	3			Yes
18/02/2008	House	3	07/05/1990		
25/02/2008	House	3		Yes	
25/02/2008	House	3		Yes	
25/02/2008	House	3		Yes	
25/02/2008	House	3	03/02/2003		
25/02/2008	House	3		Yes	

This month we received **653** expressions of interest. This is an average of **59** for each home we have advertised.

For a customer to be successful in securing a family style home in the Newbiggin Hall area in February they needed to hold priority status or have a length of residency of over **3½** years.

Feedback from North Benwell Community Housing Office

This month we have let **12** homes. Of which, **7** homes have been let to customers with priority status.

Total number of homes let in February by type:

- Flat **6**
- House **6**

Total number of homes in February by number of bedrooms:

- One bedroom **3**
- Two bedrooms **5**
- Three bedrooms **4**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/02/2008	Flat	1	04/02/2004		
11/02/2008	Flat	1	01/11/1992		
18/02/2008	Flat	1		Yes	
04/02/2008	Flat	2	23/05/2006		
04/02/2008	Flat	2		Yes	
18/02/2008	Flat	2		Yes	
04/02/2008	House	2	12/07/1999		
25/02/2008	House	2		Yes	
04/02/2008	House	3	30/04/2007		
11/02/2008	House	3		Yes	
18/02/2008	House	3		Yes	
25/02/2008	House	3		Yes	

This month we received **428** expressions of interest. This is an average of **36** for each home we have advertised.

Feedback from North Kenton Community Housing Office

This month we let **13** homes. Of which, **6** homes have been let to customers with priority status.

Total number of homes let in by type:

- Bungalow **3**
- Flat **8**
- House **2**

Total number of homes let in by number of bedrooms:

- One bedroom **6**
- Two bedrooms **6**
- Three bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
11/02/2008	Bungalow	1	31/05/1999		
11/02/2008	Bungalow	1	10/11/1997		
25/02/2008	Bungalow	1	22/05/2000		
04/02/2008	Flat	1	10/03/2004		
25/02/2008	Flat	1	07/04/2007		
18/02/2008	Flat	1		Yes	
04/02/2008	Flat	2		Yes	
11/02/2008	Flat	2	27/04/1998		
18/02/2008	Flat	2		Yes	
18/02/2008	Flat	2	06/02/2006		
25/02/2008	Flat	2		Yes	
04/02/2008	House	2		Yes	
18/02/2008	House	3		Yes	

This month we received **450** expressions of interest. This is an average of **35** for each home we have advertised.

For a customer to be successful in securing a family style home in the North Kenton area in February they needed priority status.

Feedback from Scotswood Community Housing Office

This month we have let **4** homes. Of which, **2** homes have been let to customers with priority status.

Total number of homes let in February by type:

- House **4**

Total number of homes in February by number of bedrooms:

- Two bedrooms **1**
- Three bedrooms **3**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/02/2008	House	2		Yes	
04/02/2008	House	3	02/10/2006		
04/02/2008	House	3	07/03/2004		
11/02/2008	House	3		Yes	

This month we received **120** expressions of interest. This is an average of **40** for each home we have advertised.

For a customer to be successful in securing a home in the Scotswood area in February they needed to hold priority status or have a length of residency of over **1** year.

Feedback from Shieldfield Community Housing Office

This month we have let **17** homes. Of which, **7** homes were to customers with priority status and **1** home was a Housing Management Let.

Total number of homes let in by type:

- Flat **16**
- House **1**

Total number of homes in by number of bedrooms:

- One bedroom **9**
- Two bedrooms **7**
- Three bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/02/2008	Flat	1		Yes	
11/02/2008	Flat	1	06/07/1988		
11/02/2008	Flat	1	20/03/2004		
11/02/2008	Flat	1		Yes	
11/02/2008	Flat	1		Yes	
18/02/2008	Flat	1			Yes
25/02/2008	Flat	1		Yes	
25/02/2008	Flat	1		Yes	
25/02/2008	Flat	1		Yes	
11/02/2008	Flat	2	19/01/1981		
11/02/2008	Flat	2		Yes	
11/02/2008	Flat	2	15/08/2007		
25/02/2008	Flat	2	16/03/2007		
25/02/2008	Flat	2	01/03/2007		
25/02/2008	Flat	2	27/11/2007		
25/02/2008	Flat	3	01/12/1996		
11/02/2008	House	2	06/12/1998		

This month we received **984** expressions of interest. This is an average of **61** for each home we have advertised.

Feedback from St Anthony's Community Housing Office

This month we have let **11** homes. Of which, **6** homes were let to customers with priority status and **2** homes were Housing Management Lets.

Total number of homes let in by type:

- Flat **4**
- House **7**

Total number of homes in by number of bedrooms:

- One bedroom **2**
- Two bedrooms **5**
- Three bedrooms **4**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
11/02/2008	Flat	1	09/07/2003		
11/02/2008	Flat	1		Yes	
04/02/2008	Flat	2		Yes	
25/02/2008	Flat	2		Yes	
04/02/2008	House	2			Yes
25/02/2008	House	2		Yes	
25/02/2008	House	2	20/01/2003		
04/02/2008	House	3			Yes
04/02/2008	House	3		Yes	
11/02/2008	House	3		Yes	
18/02/2008	House	3	22/01/2006		

This month we received **485** expressions of interest. This is an average of **54** in the one property we advertised.

For a customer to be successful in securing a family style home in the St. Anthony's area in February they needed to hold priority status or have a length of residency of over **2** years.

Feedback from Walker Community Housing Office

This month we have let **30** homes. Of which, **10** homes have been let to customers with priority status.

Total number of homes let in by type:

- Flat **20**
- House **10**

Total number of homes in by number of bedrooms:

- One bedroom **11**
- Two bedrooms **13**
- Three bedrooms **6**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/02/2008	Flat	1	12/09/2007		
04/02/2008	Flat	1	20/02/2007		
04/02/2008	Flat	1	01/09/2006		
11/02/2008	Flat	1	01/01/2002		
11/02/2008	Flat	1	20/12/2007		
18/02/2008	Flat	1		Yes	
18/02/2008	Flat	1	01/09/2005		
18/02/2008	Flat	1	17/08/1981		
25/02/2008	Flat	1		Yes	
25/02/2008	Flat	1	12/03/2007		
25/02/2008	Flat	1	11/05/2007		
18/02/2008	Flat	2	08/10/2007		
18/02/2008	Flat	2	20/09/2006		
18/02/2008	Flat	2	21/12/2006		
25/02/2008	Flat	2	04/12/2006		
25/02/2008	Flat	2	07/08/2006		
25/02/2008	Flat	2	12/06/2006		
25/02/2008	Flat	2	30/06/2006		
25/02/2008	Flat	2	03/02/2007		
18/02/2008	Flat	3		Yes	
18/02/2008	House	2		Yes	
04/02/2008	House	2		Yes	
11/02/2008	House	2		Yes	
11/02/2008	House	2		Yes	
25/02/2008	House	2		Yes	
04/02/2008	House	3		Yes	
11/02/2008	House	3	06/06/2006		

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
11/02/2008	House	3		Yes	
18/02/2008	House	3	07/04/1997		
18/02/2008	House	3	17/04/2006		

This month we received **857** expressions of interest. This is an average of **29** for each home we have advertised.

For a customer to be successful in securing a family style home in the Walker area in February they needed to hold priority status or have a length of residency of over **1½** years.

Feedback from West Denton Community Housing Office

This month we have let **25** homes. Of which, **5** homes have been let to customers with priority status and **5** home was a Housing Management Let.

Total number of homes let in February by type:

- Bungalow **1**
- Flat **14**
- House **9**
- Maisonette **1**

Total number of homes in February by number of bedrooms:

- One bedroom **5**
- Two bedrooms **10**
- Three bedrooms **9**
- Four bedrooms **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
04/02/2008	Bungalow	1	01/07/2007		Yes
11/02/2008	Flat	1	02/10/1989		
18/02/2008	Flat	1		Yes	
18/02/2008	Flat	1	20/08/2007		
25/02/2008	Flat	1			Yes
11/02/2008	Flat	2	06/11/2004		
11/02/2008	Flat	2	28/09/2004		
11/02/2008	Flat	2	26/09/1994		
18/02/2008	Flat	2			Yes
25/02/2008	Flat	2	01/04/2006		
25/02/2008	Flat	2	30/11/2001		
25/02/2008	Flat	2			Yes
25/02/2008	Flat	2	27/10/2002		
04/02/2008	Flat	3	21/09/2005		
25/02/2008	Flat	3	14/11/2005		
11/02/2008	House	2		Yes	
25/02/2008	House	2		Yes	
04/02/2008	House	3	13/10/1997		
04/02/2008	House	3	05/09/1994		
18/02/2008	House	3		Yes	
18/02/2008	House	3			Yes
25/02/2008	House	3		Yes	
25/02/2008	House	3	10/02/2004		
04/02/2008	House	4	12/08/1996		

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
11/02/2008	Maisonette	3	05/08/2006		

This month we received **751** expressions of interest. This is an average of **38** for each home we have advertised.

For a customer to be successful in securing a family style home in the West Denton area in February they needed to hold priority status or have a length of residency of over **1½** years.

This month our Sheltered Housing Teams have let **6** homes.

Number of homes let by housing area:

West and North Office:

- Avison Street **1**
- Newbiggin Hall **1**
- Newburn **2**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
11/02/2008	Flat	1	12/12/2005		
18/02/2008	Flat	1	15/03/1993		
18/02/2008	Flat	1	08/05/2006		
18/02/2008	Flat	1	25/01/1988		

Inner East Office:

- Byker **1**
- Shieldfield **1**

Start of Tenancy	House type	Number of bedrooms	Date of residency	Priority	HML
18/02/2008	Flat	1	12/07/2004		
18/02/2008	Flat	1	25/10/2007		

This month we received **12** expressions of interest. This is an average of **3** for each home we have advertised.

Feedback from lettings made by our partner Housing Associations in is as follows:

Total number of homes let in February by type:

- Bungalow **2**
- Flat **20**
- House **1**

Total number of homes in February by number of bedrooms:

- One bedroom **13**
- Two bedrooms **8**
- Three bedrooms **2**
-

Start of Tenancy	House type	Area	Number of bedrooms	Date of residency	Priority	Landlord
18/02/2008	Flat	Shieldfield	1		Yes	Nomad E5
25/02/2008	Flat	Shieldfield	1	01/06/1969		Nomad E5
11/02/2008	Bungalow	Newbiggin Hall	2		Yes	Nomad E5
18/02/2008	Flat	Walker	2	19/02/2005		Nomad E5
11/02/2008	Flat	Shieldfield	1	19/07/2007		Riverside North East
11/02/2008	Flat	Benwell	2	20/10/2006		Riverside North East
25/02/2008	Flat	Walker	2			Riverside North East
25/02/2008	Flat	Cruddas Park	1	30/07/2007		Riverside North East
18/02/2008	Flat	Walker	1	22/10/2003		Cheviot
18/02/2008	Bungalow	Benwell	2		Yes	Home Housing
11/02/2008	Flat	Avison St	3		Yes	Home Housing
04/02/2008	Flat	Avison St	2	01/01/2006		Home Housing
04/02/2008	Flat	Newburn	2		Yes	Home Housing
25/02/2008	Flat	Newburn	2	01/08/2006		Home Housing
25/02/2008	House	Benwell	3	20/02/2006		Home Housing

Start of Tenancy	House type	Area	Number of bedrooms	Date of residency	Priority	Landlord
11/02/2008	Flat	Avison St	1	07/11/2005		Places for People
11/02/2008	Flat	Avison St	1	12/06/2006		Places for People
11/02/2008	Flat	Avison St	1	01/11/2006		Places for People
18/02/2008	Flat	Avison St	1	28/10/1994		Places for People
18/02/2008	Flat	Benwell	1	14/11/2007		Places for People
18/02/2008	Flat	Avison St	1	27/06/2007		Places for People
25/02/2008	Flat	Avison St	1		Yes	Places for People
25/02/2008	Flat	Avison St	1	15/11/2006		Places for People

This month we received **908** expressions of interest of these properties. This is an average of **43** for each home we have advertised.

Contact Details and Opening Times:

YHN Office Name	Address	Telephone Number	Fax Number
Avison Street	Avison Street (Off Stanhope Street) Arthur's Hill Newcastle upon Tyne NE4 5DX	0191 277 1300	0191 277 1299
Blakelaw	Sheriff Leas Springfield Road Blakelaw Newcastle upon Tyne NE5 3DS	0191 277 1000	0191 277 1011
Byker	45-47 Brinkburn Street Byker Newcastle upon Tyne NE6 1QN	0191 278 1555	0191 278 1533
Cruddas Park	Cruddas Park Shopping Centre Westmorland Road Newcastle upon Tyne NE4 7EN	0191 277 1066	0191 277 1088
Elswick (Satellite Office)	71 Mill Lane Elswick Newcastle upon Tyne NE4 6TB	0191 277 1111	0191 277 1121
Fenham	199/201 Two Ball Lonnen Fenham Newcastle upon Tyne NE4 9RS	0191 277 1200	0191 277 1211
Gosforth	Council Offices High Street Gosforth Newcastle upon Tyne NE3 1JL	0191 277 1166	0191 277 1177
Newbiggin Hall (Satellite Office)	1 Yetholm Place Newbiggin Hall Estate Newcastle upon Tyne NE5 4ED	0191 277 1400	0191 277 1388
North Benwell	68A Adelaide Terrace North Benwell Newcastle upon Tyne NE4 8BD	0191 277 1484	0191 277 1494

North Kenton	141-145 Banbury Road North Kenton Newcastle upon Tyne NE3 3SQ	0191 277 4360	0191 277 1242
Scotswood (Satellite Office)	468-470 Armstrong Road Scotswood Newcastle upon Tyne NE15 6BY	0191 277 1355	0191 277 1363
Shieldfield	Stoddart House Clarence Walk Shieldfield Newcastle upon Tyne NE2 1AB	0191 278 1566	0191 278 1570
St Anthony's	172/174 St Anthony's Road Walker Newcastle upon Tyne NE6 2ND	0191 278 1600	0191 278 1611
Throckley (Satellite Office)	5 Broomyhill Road Throckley	0191 277 7940	0191 278 8466
Walker	Walker Centre, Church Walk Walker Newcastle upon Tyne NE6 3BS	0191 278 8455	0191 278 8466
West Denton	West Denton Shopping Centre West Denton Newcastle upon Tyne NE5 2QZ	0191 277 7940	0191 277 7925
Sheltered Housing Teams	YHN House, Benton Park Road, Newcastle upon Tyne, NE7 7LX	278 8699	278 7755
Office Opening Times:			
Monday - Friday		8.30 am - 4.30 pm	
Wednesday		8.30 am - 3.00 pm	
Satellite Offices Opening Times:			
Monday - Friday		8.30 am - 12.30 pm	
Surgery Opening Times:			
Fawdon Shopping Centre, Fawdon Park Road, NE3 2PE			
Monday & Friday only – appointments available via Gosforth Community Housing Office.		10.00 am – 12.00 pm	

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Compiled – March 2008

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